LOGGING INTO MYGINNIEMAE

1. Navigate to https://my.ginniemae.gov to access MyGinnieMae.
   Note: it is recommended to bookmark this page. Do not bookmark the Login Page. Bookmarking any page other than the Public Landing Page can cause navigation issues.

2. Select **Login**.

3. Enter the following on the MyGinnieMae Login page.
   - **Username** (email address).
   - **Password**.

4. Click **Login**.

NOTE: If you are not able to log in or have forgotten your password, select Forgot Password and follow instructions.

The Multi-Factor Authentication Page will display. Users enrolled with the Oracle Mobile Authenticator (OMA) will have the option to select to have a PIN delivered to their email or via OMA.

5. Make a choice. Select **OK**.

NOTE: For email, the OTP will be valid for 10 minutes. Once 10 minutes has elapsed, a new OTP will be required. For OMA, OTP will regenerate every 30 seconds. The user must enter the OTP currently displaying.

6. Enter the **OTP** received through email or generated by the OMA.

7. Select **Login**.
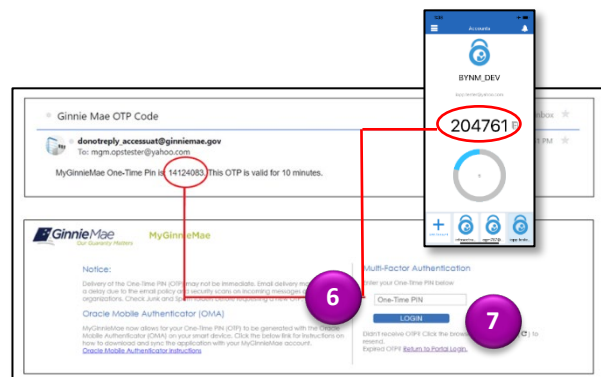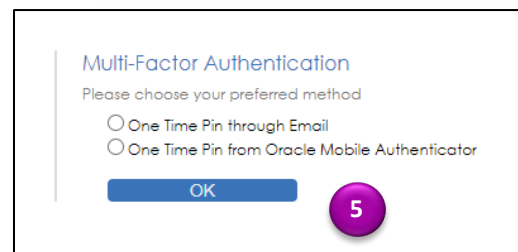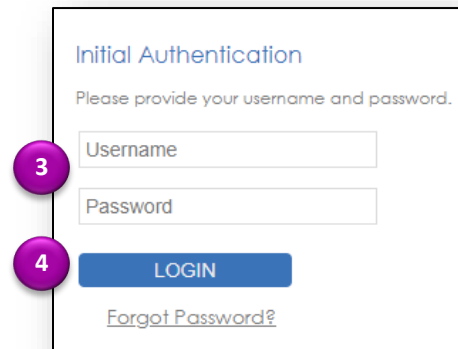
NOTE: If you requested the OTP via email and did not receive it, select the browser refresh button to generate a new PIN. If the OTP has expired or a System Error displays, close the browser and log in again to get a new OTP.

The My Dashboard page will display.

LOGGING IN THE FIRST TIME

The first you log into MyGinnieMae, you must set a default ID before business applications will display.

1. Go to My Profile. **Select** the avatar/initials.
2. Choose the default user ID.
3. Click outside the pop-up window to close the pop-up.

NOTE: If more than one user ID displays, contact your organization administrator.
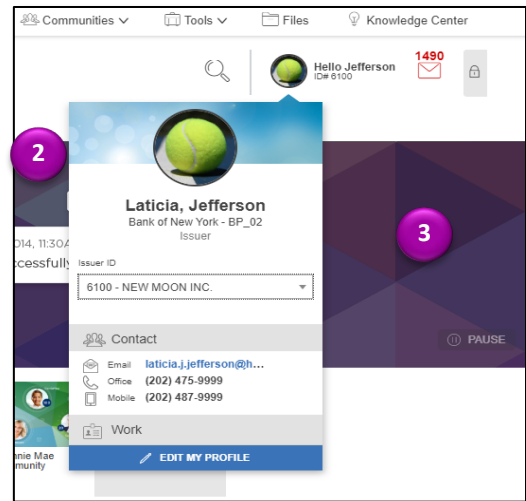
ACCESSING BUSINESS APPLICATIONS

1. From My Dashboard, the user can select the desired application from the tabs along the top of the marquee.
2. For all other system applications, select the **Tools** drop-down from the top of the page to display a list of available business applications such as GinnieNET, RFS, or IPMS.
3. Select the **Business Application** you would like to access. The desired application will open in a new window