

# **Ginnie Mae Reporting and Feedback System (RFS)**

## **Servicemembers Civil Relief Act (SCRA) Training Class Agenda**

### **Lesson 1 – Course Introduction**

- Welcome and Introductions
- Common Terminology
- Course Overview
- Course Objectives
- Course Format

### **Lesson 2 – New Features**

### **Lesson 3 – Accessing SCRA**

- Logging into the Ginnie Mae Enterprise Portal (GMEP)
- Accessing SCRA
- Q & A Period

### **Lesson 4 – Eligibility Processing**

- Q & A Period

### **Lesson 5 – Reimbursement Processing**

- Q & A Period

### **Lesson 6 – E-Library**

### **Lesson 7 – Other Information**

### **Lesson 8 – File Upload Process**

### **Lesson 9 – Downloading Upload Feedback**

- Q & A Period

Wrap Up