

De-register with the Oracle Mobile Authenticator

END USER QUICK REFERENCE CARD

A user may need to de-register their smart device if they replace their current device with a new one, if they delete and re-download the Oracle Mobile Authenticator, or if they no longer wish to see OTP generated by the Oracle Mobile Authenticator as an option.

DE-REGISTERING WITH THE ORACLE MOBILE AUTHENTICATOR (OMA)

- 1. Navigate to MyGinnieMae via <u>https://my.ginniemae.gov</u>.
- 2. Select Login.



- 3. Login using the **Username** and **Password**.
- 4. Select Login.
- 5. Complete the steps for the One Time Pin (OTP).
- 6. Select the **user avatar** or **initials** from the Global Header at the top of the page.
- 7. Select Edit My Profile.
- 8. Select the Account tab.







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9. Select Change Security Settings.

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My Profile					
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Previous Login		~			

The system will direct to the Change Password page.

10. Select De-register.

Password Pollov			
Password must not be longer than 20 character(s).	Current Password:		
 Password must be at least 8 character(s) long. Password must contain at least 2 alphabetic character(s). 	New Password:		
 Passward must contain at least 1 numeric character(s). Passward must contain at least 3 alphanumeric character(s). 	Confirm New Password:		
Password must contain at least 1 special character(s), Password must contain at least 1 uppercase letter(s), Password must contain at least 1 lowercase letter(s).	Submit		
 Password must not match or contain usoriu. Password must not be one of 24 previous passwords. 	To de-register the Oracle Mobile Authenticator from your account, click the De-Regis		
Any particular character in the password must not be repeated more than 2 time(s). Password must start with an alphabelic character.	button below. Do-register		
	Return to Portal		

The Confirmation window will display.

11. Select Confirm.



The De-register was successful message will display.

12. Select **Return to Portal** to return to the portal.

NOTE: If you need to re-register a smart device with the Oracle Mobile Authenticator, follow the steps in the Registering with the Oracle Mobile Authenticator QRC.

