



SUCCESS STORIES
2016 Ginnie Mae Summit

Industry Feedback Group

Customer Adoption Session

September 19, 2016



Welcome!

Presenters

Stephanie
Schader

- **Program Development Manager,** Office of Issuer and Portfolio Management

Laticia
Jefferson

- **Senior Business Analyst,** Office of Securities Operations

Agenda

1. Purpose

2. Benefit

3. Structure

4. Format

5. Volunteers

6. Future Meetings

7. Today's Topic

8. Wrap-Up

Purpose

The Industry Feedback Group is a group of volunteer stakeholders that are willing to provide high level feedback to Ginnie Mae on:

- proposed business process changes
- technology enhancements
- policy changes

The group serves as a sounding board by providing preliminary information on how our **proposed** initiatives fit in the Issuer landscape.

Benefit

We hope to gain:

Insights into
Issuer systems
and
operations

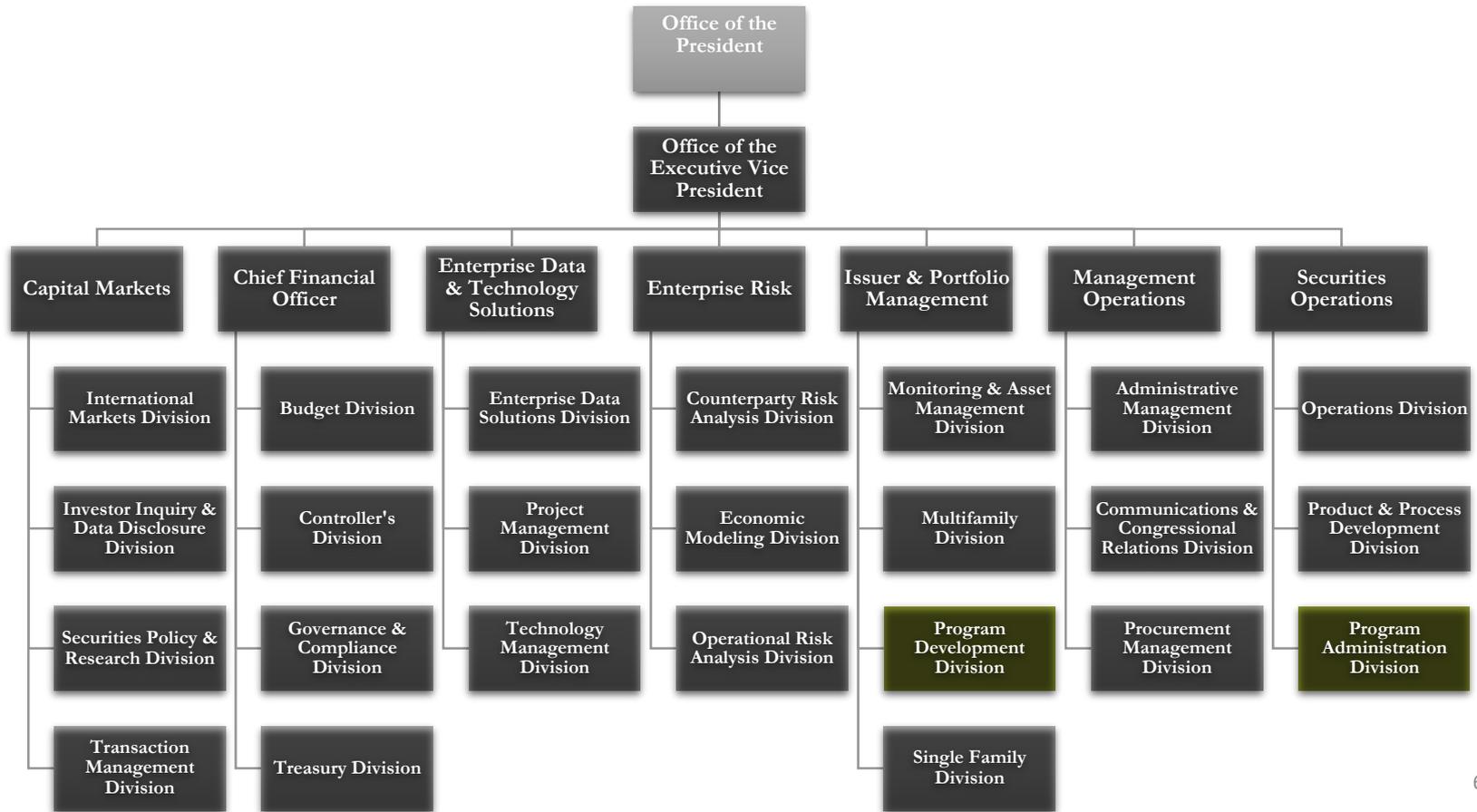
Actionable
items for
business
process
improvements

Perspective
that can be
used to make
better
business
decisions

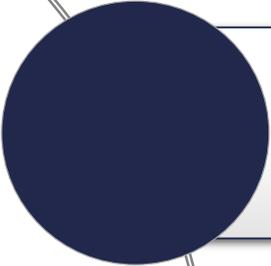
Mutual
appreciation
for shared
business
processes

Structure

The Industry Feedback Group is a joint effort led by the Program Development Division and the Program Administration Division.

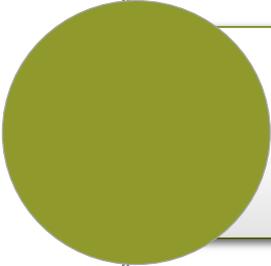


Format

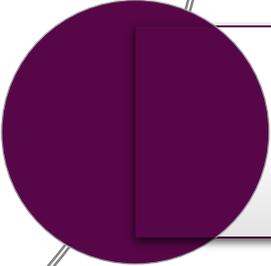


HOW: Online meetings and surveys

- Two week notice provided before a scheduled call
- Five day response time allowed on surveys



WHEN: Ad-hoc, as needed



WHO: Aiming for representation at all stakeholder levels



SUCCESS STORIES

2016 Ginnie Mae Summit

Volunteers

Pacific Union
Financial

PR Mortgage &
Investments

First Guaranty
Mortgage
Corporation

Midland Loan
Services

LoanCare

NewAmerican
Funding

CMG Financial

Selene Finance
LP

AmeriFirst
Financial Corp.

Greystone
Servicing
Corporation, Inc.

Bank of America

Regions
Mortgage

Ziegler Financing
Corporation

JP Morgan
Chase Bank NA

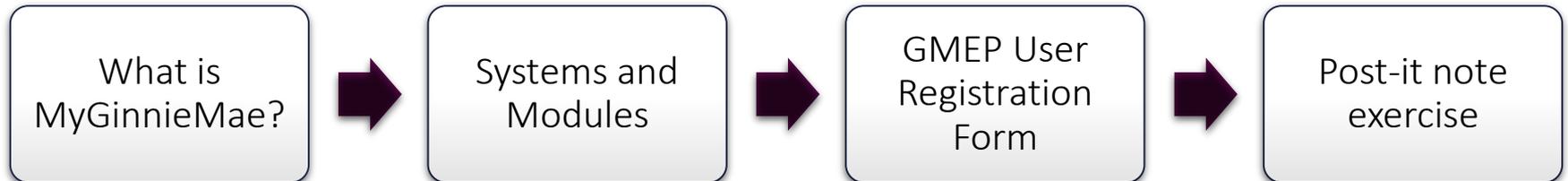
Future Meetings

Next meeting: Thursday, November 10th at 2p.m. (EST)

Potential Topics

- Modernization Outreach
 - Calls
 - Overviews
 - Quick Reference Cards
 - Webpage
- Post implementation feedback
 - MAMS
 - Request Pool Numbers
 - Commitment Management
 - Single Stream Reporting

Functional role assignment in MyGinnieMae





Systems and Modules

GMEP:

- RFS: PA/EF – Single Family
- RFS: PA/EF – Multi Family
- RFS: HMBS Reporting & Administration
- RFS: SCRA
- RFS: WHFIT
- RFS: Matching and Suspense
- RFS: eNotification
- RFS: IOPP
- Request Pool Number
- Commitment Management
- Master Agreements
- Pool Transfer
- Verify Role Assignment

GNET:

- Security Administration
- New Pool Processing
- Certifications
- Host Communications
- Reports

Select Roles (Select All That Apply):**RFS User Roles**

<input type="checkbox"/> Upload & Exception Feedback User	<input type="checkbox"/> Pool Accounting User	<input type="checkbox"/> SCRA User	<input type="checkbox"/> GPADS User	<input type="checkbox"/> HMBS User	<input type="checkbox"/> e-Notification User	<input type="checkbox"/> IOPP User
Exception feedback	Pool Accounting - Single Family	Servicemembers Civil Relief Act (SCRA)	Issuer feedback	Pool accounting and reporting	Communication of system generated announcements	Issuer Feedback
Matching and Suspense (MAS)	Pool Accounting – Multifamily/Multifamily Prepayment Penalty Report (MFPP)	File upload				
File upload	Exception feedback					
	CAV Report					
	Matching and Suspense (MAS)					
	File upload					

IPMS User Roles

<input type="checkbox"/> RPN Issuer	<input type="checkbox"/> CM Issuer	<input type="checkbox"/> PTS Issuer	<input type="checkbox"/> SecurID Token Holder
Enter pool number request	View requests and reports	<i>Selling Issuer:</i> Submit request for Transfer	Enables the user to activate a Ginnie Mae Issued SecurID Token for use in Ginnie Mae systems and applications. SecurID Tokens may be requested using the form found in Appendix III-29(E) below. This role may only be granted to individuals who are listed on this entity's Form HUD-11702.
Request maximum pool number calculation override	Request commitment and accept commitment fee	<i>Buying Issuer:</i> Accept and authorize Transfer	
View reports			
<input type="checkbox"/> MAMS Issuer	<input type="checkbox"/> MAMS Subservicer	<input type="checkbox"/> MAMS Participation Agent	<input type="checkbox"/> SecurID Temporary Bypass
Search and view agreements and reports	View HUD-11707 agreements in which Issuer is Subservicer	View HUD-11703-II agreements in which Issuer is Subservicer	Token holders authenticate if they have forgotten or lost their token
Create and submit agreements	Search HUD-11707 agreements in which Issuer is Subservicer	Search HUD-11703-II agreements in which Issuer is Subservicer	
Upload documents	Submit HUD-11707 agreements in which Issuer is Subservicer	Submit HUD-11703-II agreements in which Issuer is Subservicer	

GINNIE NET USER ROLES

Section 1. Roles assigned within GinnieNET: Assigning any of the roles in this Section 1, enables the user to edit and view data in GinnieNET, but does not enable the user to submit data or documents through GinnieNET. To enable the user to also submit data or documents through GinnieNET, the user must be able to perform the SecurID Token Authentication Process in GinnieNET. The SecurID Authentication process requires a SecurID Token, and the user must have been assigned the “SecurID Token Holder” and “Authorized GinnieNET Signer Role” in Section 2 of this page in addition to one or more roles in this Section 1.

- Single and Multifamily Issuer.**
- Single Family Issuer**
- Multifamily Issuer**
- HECM Issuer**
- Investor Reporting**
- Certification**

Section 2. Roles assigned within GMEP to Enable User’s SecurID Token to function in GinnieNET.

- SecurID Token Holder Role**—Enables the user to activate a Ginnie Mae Issued SecurID Token for use in Ginnie Mae systems and applications. SecurID Tokens may be requested using the form found in Appendix III-29(E) below. This role may only be granted to individuals who are listed on this entity’s Form HUD-11702.
- Authorized GinnieNET Signer Role**—Enables SecurID Token Holders to use their Ginnie Mae –issued SecurID Token to perform the authentication process required to submit data or documents through GinnieNET. This role may only be granted to individuals who are listed on this entity’s Form HUD-11702.



SUCCESS STORIES

2016 Ginnie Mae Summit

CONTACT INFORMATION

Physical Address

425 Third Street SW
Washington, DC 20024

Mailing Address

451 7th Street, SW, Room B-133
Washington, DC 20410

Phone: 202-708-1535

Hotline: 888.446.6434



Twitter

@GinnieMaeGov



Facebook

/ginniemaecom

