1. **What is an RSA SecureID Token?**
   An RSA SecureID Token is an authentication mechanism that consists of a “token,” which is a software that is assigned to a computer user and creates an authentication code at fixed intervals. RSA SecurID Tokens are used by organizations to protect private information and ensure that individuals, devices, and applications exchanging information are authorized to do so.
   The RSA SecureID Token is part of a two-factor authentication process in which a User can access a system and/or submit an approval by entering their User ID and password, for that system, followed by entering a four-digit PIN, (assigned when a user performs the initial RSA SecurID Token validation) along with the six-digit code provided by the RSA SecurID Token. This six-digit code is refreshed every 60 seconds, providing additional security.

2. **Who needs an RSA SecureID Token?**
   You will need an RSA SecureID Token if you have an Authorized Signer functional role in MyGinnieMae and are responsible for requesting Commitment Authority, managing and submitting Master Agreements, or requesting Pool Transfers. You will also need an RSA SecureID Token for submitting pools and reports.

3. **What is RSA?**
   RSA is a leading security vendor that provides both hardware (phasing out) and software tokens (phasing in) for 2FA (two factor authentication). RSA is the method GinnieMae chose for implementing 2FA on servers and other computing resources the user does not have direct physical access to.

4. **Why does Ginnie Mae now require the use of RSA SecureID Tokens?**
   Ginnie Mae will migrate its RSA hard token system to soft SecureID tokens and will completely phase out the hard, physical tokens. This effort is one aspect of Ginnie Mae’s broader Modernization plan. The use of soft Tokens will ensure the individuals performing the submission or approval function(s) in Ginnie Mae’s systems are authorized to do so.

5. **Do I need to have an RSA SecureID Token to access the MyGinnieMae Portal and business applications?**
   No. You can access the MyGinnieMae Portal and business applications such as GinnieNET and RFS the same way you do now, using the same User ID and Password credentials. The RSA SecureID Token is required only for certain submissions and approvals in those systems.

6. **If my role didn’t require a hard SecurID token, will I need a soft SecureID Token?**
   No. The roles and business functions that require Tokens have remained the same, it will just be a transition from hard tokens to soft tokens.

7. **What is required of me now?**
   No action is required of any MyGinnieMae user at this time. If you currently have a hard token, please reference the Modernization Initiatives page on GinnieMae.gov for information regarding the RSA SecureID Token adoption process and when action will be required from token users.