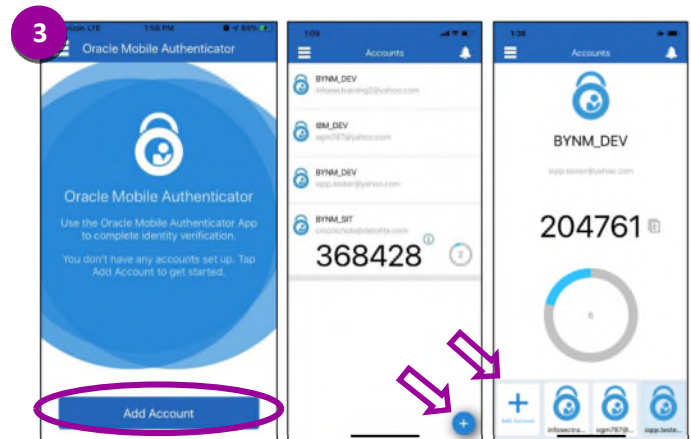
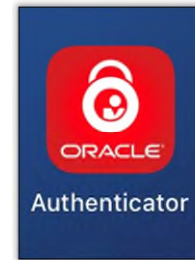


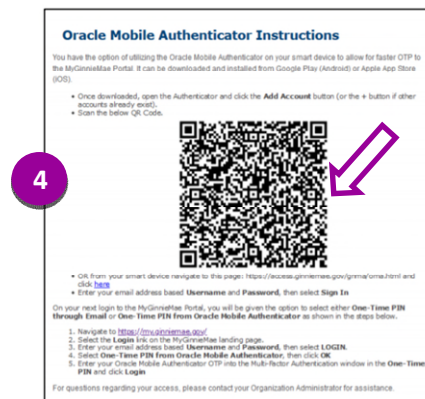
7.5 Registering with the Oracle Mobile Authenticator (OMA) QRC

In addition to email delivery, MyGinnieMae portal users will have the option to receive the OTP via Oracle Mobile Authenticator (OMA) which offers ease of delivery and enables users to securely verify their identity by using their smart device as an authentication factor. This QRC instructs users on how to register for the OMA.

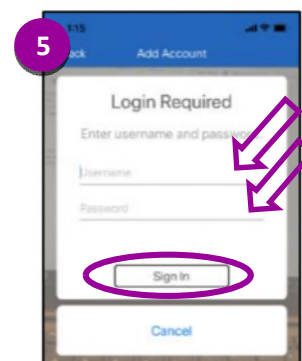
1. If you do not already have OMA installed on your smart device,
 - a. Go to Google Play Store (Android) or Apple App Store (iPhone)
 - b. Download the **Oracle Mobile Authenticator**
2. Open **Oracle Mobile Authenticator** App from the smart device
3. Select the **+** button on the bottom of the display or the **Add Account** button if you are a first-time user. This will launch the camera on your smart device.



4. Use your smart device to scan the **QR Code** found in the **OMA Instructions with QR Code** on your computer

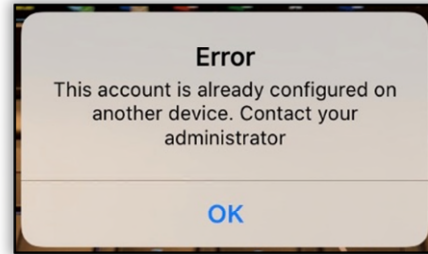


5. Use your MyGinnieMae Log-in credentials to do the follow:
 - a. Enter your **Username**
 - b. Enter your **Password**
 - c. Select **Sign in**



NOTE: IF YOU ATTEMPT TO RE-REGISTER THE OMA WITH YOUR MYGINNIEMAE ACCOUNT ON THE SAME DEVICE AFTER HAVING DE-REGISTERED THE ACCOUNT, YOU WILL BE PROMPTED TO EITHER “CREATE A NEW ACCOUNT”, “OVERWRITE”, OR “CANCEL”. THE USER SHOULD SELECT “**OVERWRITE**”. IF YOU SELECT “CANCEL”, YOU WILL HAVE TO DE-REGISTER YOUR DEVICE AND RE-REGISTER AGAIN IN ORDER TO USER THE ORACLE MOBILE AUTHENTICATOR. IF YOU SELECT “CREATE NEW ACCOUNT”, THE ACCOUNT MUST BE SAVED WITH A UNIQUE NAME, DIFFERENT FROM YOUR PREVIOUS REGISTRATION.

NOTE: THE MYGINNIEMAE ACCOUNT MAY ONLY BE CONNECTED TO ONE SMART DEVICE. IF YOU ATTEMPT TO REGISTER OMA WITH A MYGINNIEMAE ACCOUNT THAT IS ALREADY REGISTERED, EITHER ON THE SAME DEVICE OR A DIFFERENT DEVICE, YOU WILL BE PROMPTED WITH THE FOLLOWING ERROR MESSAGE AFTER ENTERING CREDENTIALS.



6. On your next login to MyGinnieMae, you will be given the option to receive either a One Time Pin through Email or a One Time Pin from Oracle Mobile Authenticator.
 - a. Select your option of choice
 - b. Select **OK**



NOTE: IF YOU ATTEMPT TO REGISTER WITH THE ORACLE MOBILE AUTHENTICATOR AND YOUR MYGINNIEMAE ACCOUNT IS DISABLED, OR YOU ENTER YOUR CREDENTIALS INCORRECTLY, AN ERROR MESSAGE IS DISPLAYED