

# RSA SecurID Soft Token Automated Provisioning – Timeline



## Awareness

September - October



- Initial materials (modernization bulletins and key communications) will be provided to token users
- Review initial materials on the [Modernization Initiatives page](#) on GinnieMae.Gov



## Preparation

Early October



- Distribute timeline materials and QRCS highlighting changes and when actions will be required by token users
- Token users should familiarize themselves with the materials



## New Process Start

Effective December 15, 2023



- Updated process of requesting and/or replacing soft tokens will be available for token users
- User inactivity changes will take place; going forward user accounts will be locked after 90-days of inactivity, but current roles will be retained



## Token Cleanup Begins

December - January



- Identified users will receive communication that their unused soft tokens will be deprovisioned
- Next steps will be provided

*If you have any questions, please email [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov)*