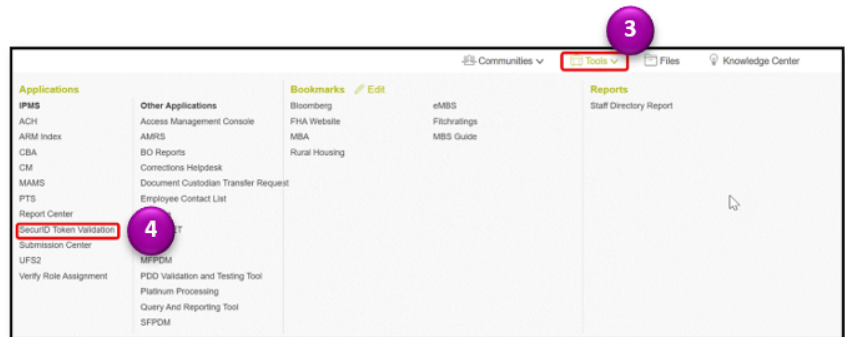


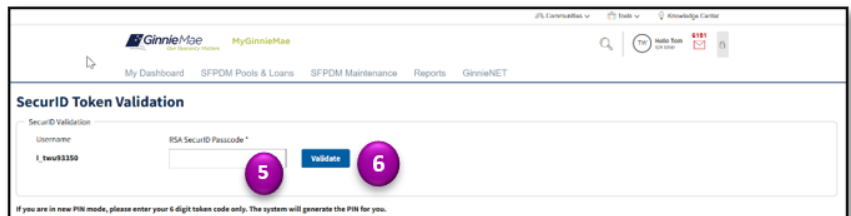
This Quick Reference Card provides an overview of instructions to validate your SecurID Token or to troubleshoot possible reasons why you may be encountering issues when using.

Access MYGINNIEMAE

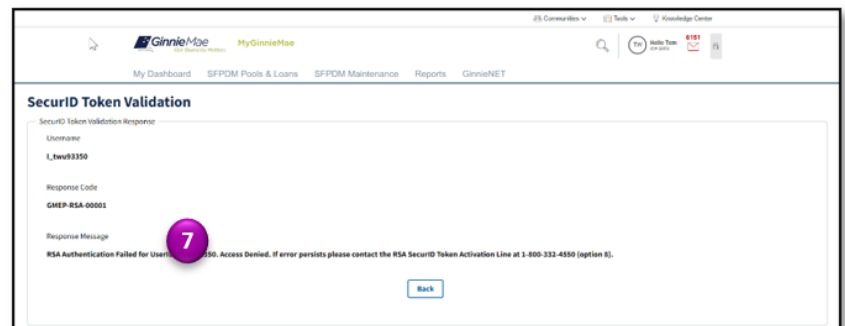
1. Navigate to MyGinnieMae via <https://my.ginniemae.gov>
2. Select Login to login with your MyGinnieMae credentials.
3. Select the **Tools** dropdown at the top of the Dashboard.
4. Select **SecurID Token Validation** under IPMS Applications.



5. Enter your **RSA SecurID Passcode**
6. Select **Validate** to run the validation.



Verify SecurID Token Validation Response. In the example to the right, validation failed, and the user can call the displayed help line and obtain further support. If everything is working, the user can expect a response code of 0.



For assistance contact **Ginnie Mae Customer Support** at 1-833-GNMA HELP / 1-833-466-2435, option 1 or askGinnieMae@hud.gov