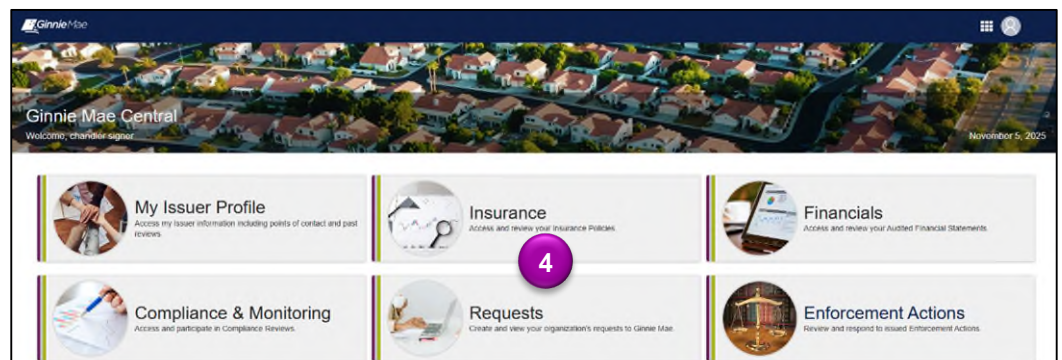
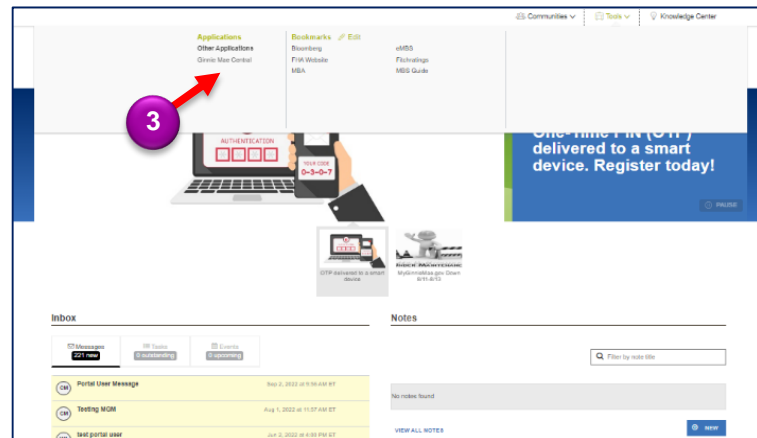
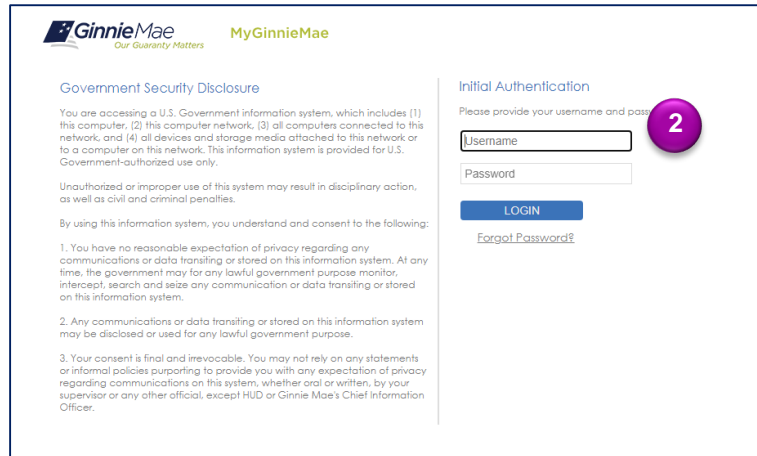


This Quick Reference Card provides an overview of the steps and instructions to take to correct non-compliant criteria in an Insurance Review.

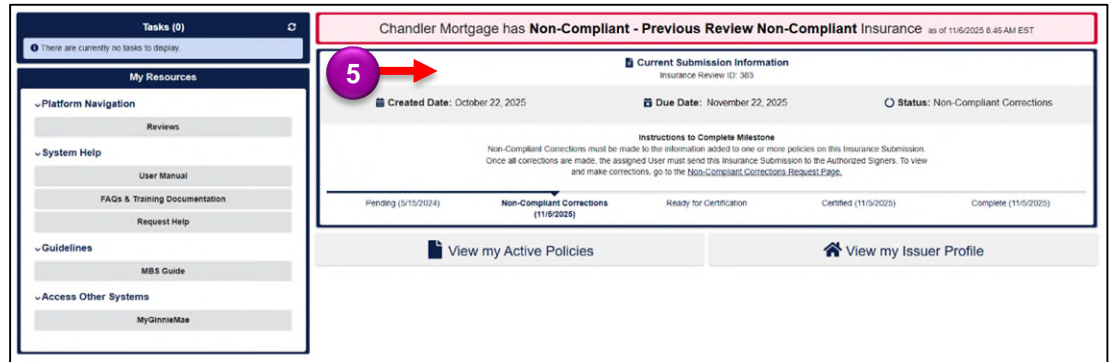
NAVIGATING TO GMC INSURANCE

1. Navigate to MyGinnieMae (<https://my.ginniemae.gov>).
2. Log in with your credentials.
3. Select **Ginnie Mae Central** under the **Applications** section on the **My Tools** drop-down.
4. Select the **Insurance** module.



RESPOND TO REQUEST TO CORRECT NON-COMPLIANT INSURANCE CRITERIA

5. Select the **Current Submission Information** to review the non-compliant insurance submission.



Tasks (0)

There are currently no tasks to display.

My Resources

- Platform Navigation
 - Reviews
- System Help
 - User Manual
 - FAQs & Training Documentation
 - Request Help
- Guidelines
 - MBS Guide
- Access Other Systems
 - MyGinnieMae

Chandler Mortgage has Non-Compliant - Previous Review Non-Compliant Insurance as of 11/5/2025 8:45 AM EST

5

Current Submission Information
Insurance Review ID: 383

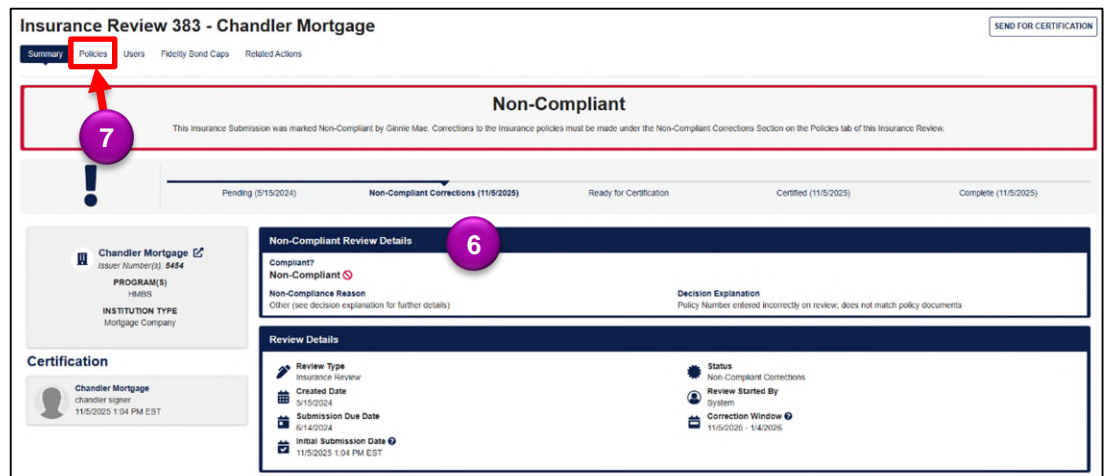
Created Date: October 22, 2025 Due Date: November 22, 2025 Status: Non-Compliant Corrections

Instructions to Complete Milestones
Non-Compliant Corrections must be made to the information added to one or more policies on this Insurance Submission. Once all corrections are made, the assigned User must send this Insurance Submission to the Authorized Signers. To view and make corrections, go to the Non-Compliant Corrections Request Page.

Pending (5/15/2024) Non-Compliant Corrections (11/5/2025) Ready for Certification Certified (11/5/2025) Complete (11/5/2025)

View my Active Policies View my Issuer Profile

6. Review the Non-Compliance Reason.
7. Once reviewed, navigate to the **Policies** tab to correct the non-compliant item(s).



Insurance Review 383 - Chandler Mortgage

Summary Policies Users Fidelity Bond Caps Related Actions

Non-Compliant

This Insurance Submission was marked Non-Compliant by Ginnie Mae. Corrections to the Insurance policies must be made under the Non-Compliant Corrections Section on the Policies tab of this Insurance Review.

Pending (5/15/2024) Non-Compliant Corrections (11/5/2025) Ready for Certification Certified (11/5/2025) Complete (11/5/2025)

Chandler Mortgage
Issuer Number(s): 5454
PROGRAM(S): HMBS
INSTITUTION TYPE: Mortgage Company

Certification
Chandler Mortgage
Chandler signer
11/5/2025 1:04 PM EST

Non-Compliant Review Details

Compliant? Non-Compliant

Non-Compliance Reason
Other (see decision explanation for further details)

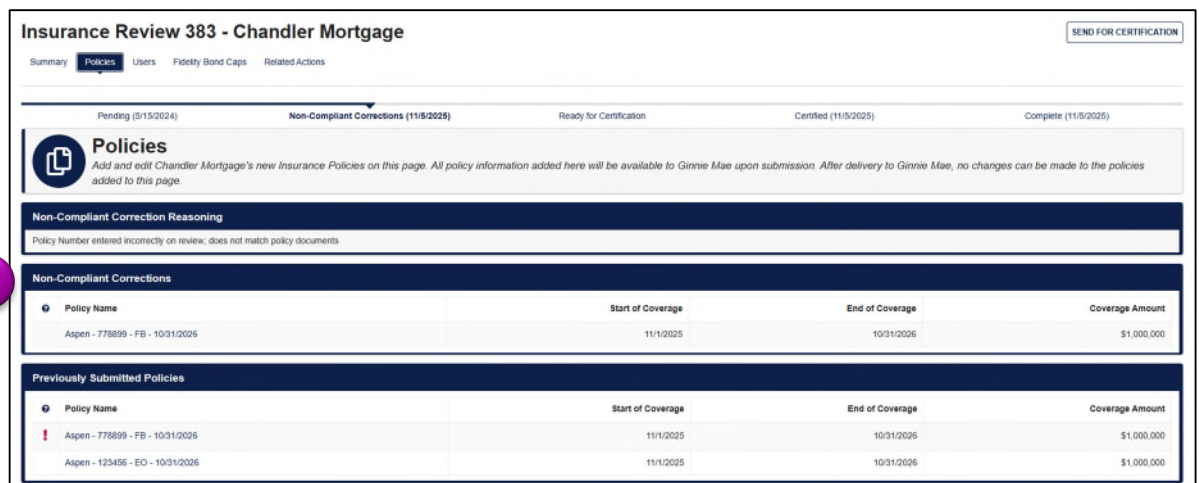
Decision Explanation
Policy Number entered incorrectly on review, does not match policy documents

Review Details

Review Type: Insurance Review
Created Date: 5/15/2024
Submission Due Date: 8/14/2024
Initial Submission Date: 11/5/2025 1:04 PM EST

Status: Non-Compliant Corrections
Review Started By: System
Correction Window: 11/5/2025 - 11/4/2026

8. On the **Policies** tab, under the **Non-Compliant Corrections** header, click the non-compliant policy.



Insurance Review 383 - Chandler Mortgage

Summary Policies Users Fidelity Bond Caps Related Actions

Pending (5/15/2024) Non-Compliant Corrections (11/5/2025) Ready for Certification Certified (11/5/2025) Complete (11/5/2025)

Policies

Add and edit Chandler Mortgage's new Insurance Policies on this page. All policy information added here will be available to Ginnie Mae upon submission. After delivery to Ginnie Mae, no changes can be made to the policies added to this page.

Non-Compliant Correction Reasoning
Policy Number entered incorrectly on review, does not match policy documents

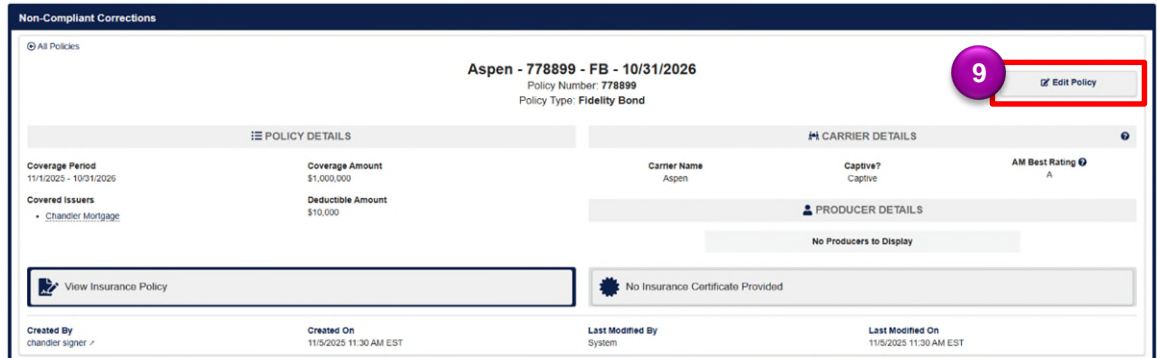
Non-Compliant Corrections

Policy Name	Start of Coverage	End of Coverage	Coverage Amount
Aspen - 778899 - FB - 10/31/2026	11/1/2025	10/31/2026	\$1,000,000

Previously Submitted Policies

Policy Name	Start of Coverage	End of Coverage	Coverage Amount
Aspen - 778899 - FB - 10/31/2026	11/1/2025	10/31/2026	\$1,000,000
Aspen - 123456 - EO - 10/31/2026	11/1/2025	10/31/2026	\$1,000,000

- Within the record, select **Edit Policy**.



Non-Compliant Corrections

Aspen - 778899 - FB - 10/31/2026
 Policy Number: 778899
 Policy Type: Fidelity Bond

POLICY DETAILS

Coverage Period: 11/1/2025 - 10/31/2026
 Coverage Amount: \$1,000,000
 Covered Issuers: Chandler Mortgage
 Deductible Amount: \$10,000

CARRIER DETAILS

Carrier Name: Aspen
 Captive?: Captive
 AM Best Rating: A

PRODUCER DETAILS

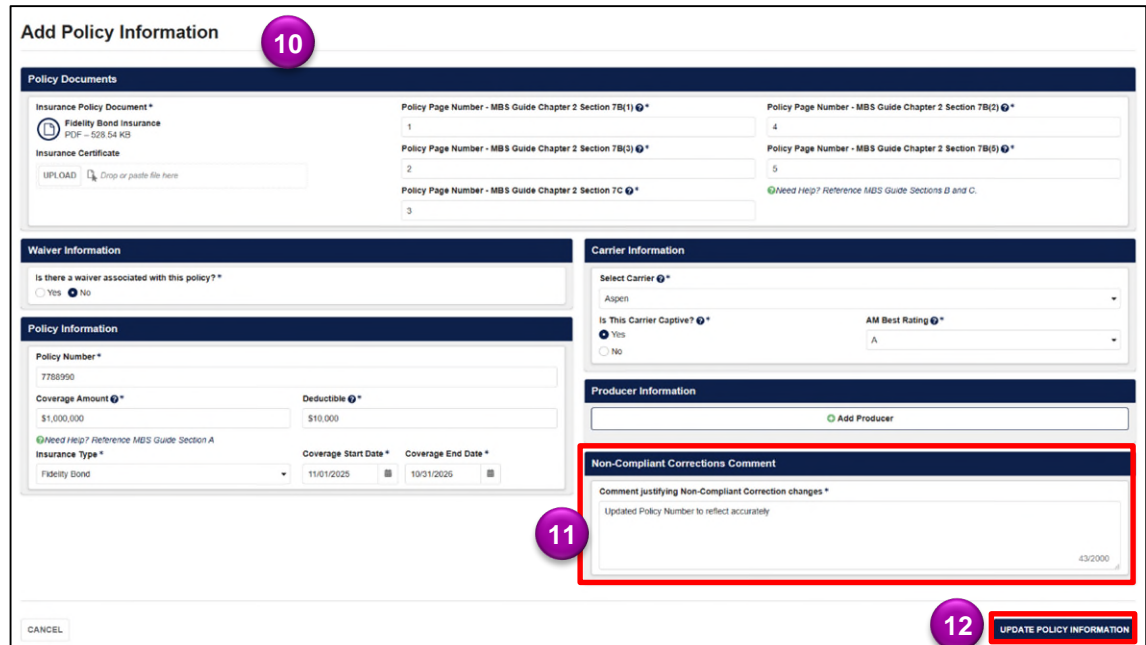
No Producers to Display

[View Insurance Policy](#)

No Insurance Certificate Provided

Created By: chandler signer
 Created On: 11/5/2025 11:30 AM EST
 Last Modified By: System
 Last Modified On: 11/5/2025 11:30 AM EST

- On the **Add Policy Information** page, make updates to any non-compliant fields as identified.
- Enter **Comments** justifying the Non-Compliance Correction changes.
- Click **UPDATE POLICY INFORMATION**. This will bring you back to the **Policies** tab.



Add Policy Information

Policy Documents

Insurance Policy Document *
 Fidelity Bond Insurance
 PDF - 528.54 KB
 Insurance Certificate
 UPLOAD Drop or paste file here

Policy Page Number - MBS Guide Chapter 2 Section 7B(1) *
 1
 Policy Page Number - MBS Guide Chapter 2 Section 7B(3) *
 2
 Policy Page Number - MBS Guide Chapter 2 Section 7C *
 3
 Policy Page Number - MBS Guide Chapter 2 Section 7B(2) *
 4
 Policy Page Number - MBS Guide Chapter 2 Section 7B(5) *
 5
 Need Help? Reference MBS Guide Sections B and C.

Waiver Information

Is there a waiver associated with this policy? *
☐ Yes ☒ No

Policy Information

Policy Number *
 778899
 Coverage Amount *
 \$1,000,000
 Deductible *
 \$10,000
 Need Help? Reference MBS Guide Section A
 Insurance Type *
 Fidelity Bond
 Coverage Start Date *
 11/01/2025
 Coverage End Date *
 10/31/2025

Carrier Information

Select Carrier *
 Aspen
 Is This Carrier Captive? *
☒ Yes ☐ No
 AM Best Rating *
 A

Producer Information

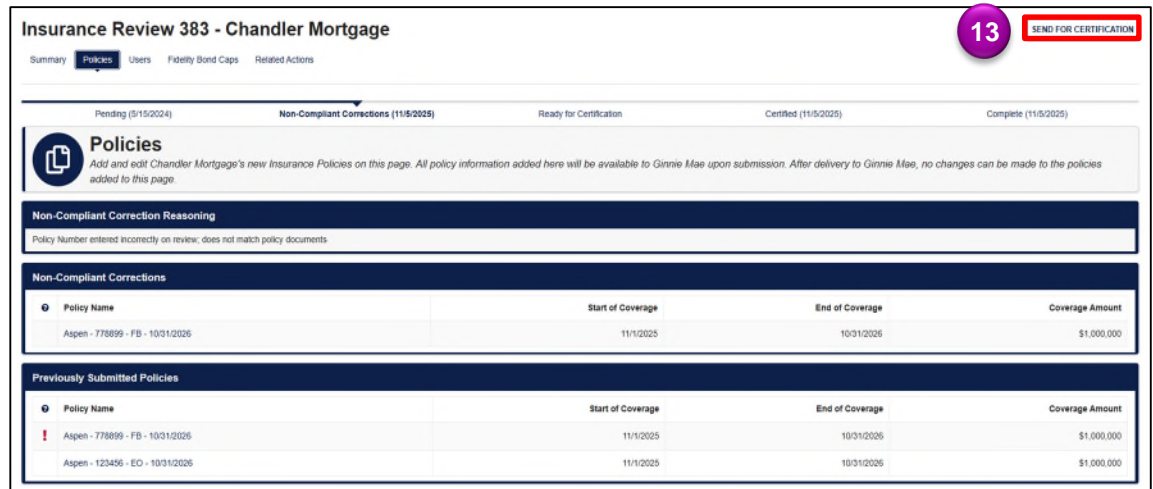
[Add Producer](#)

Non-Compliant Corrections Comment

Comment justifying Non-Compliant Correction changes *
 Updated Policy Number to reflect accurately

[CANCEL](#) [UPDATE POLICY INFORMATION](#)

13. From the Policies tab, click **SEND FOR CERTIFICATION**.



Insurance Review 383 - Chandler Mortgage

Summary Policies Users Fidelity Bond Caps Related Actions

Pending (5/15/2024) Non-Compliant Corrections (11/5/2025) Ready for Certification Certified (11/5/2025) Complete (11/5/2025)

Policies
Add and edit Chandler Mortgage's new Insurance Policies on this page. All policy information added here will be available to Ginnie Mae upon submission. After delivery to Ginnie Mae, no changes can be made to the policies added to this page.

Non-Compliant Correction Reasoning
Policy Number entered incorrectly on review; does not match policy documents

Non-Compliant Corrections

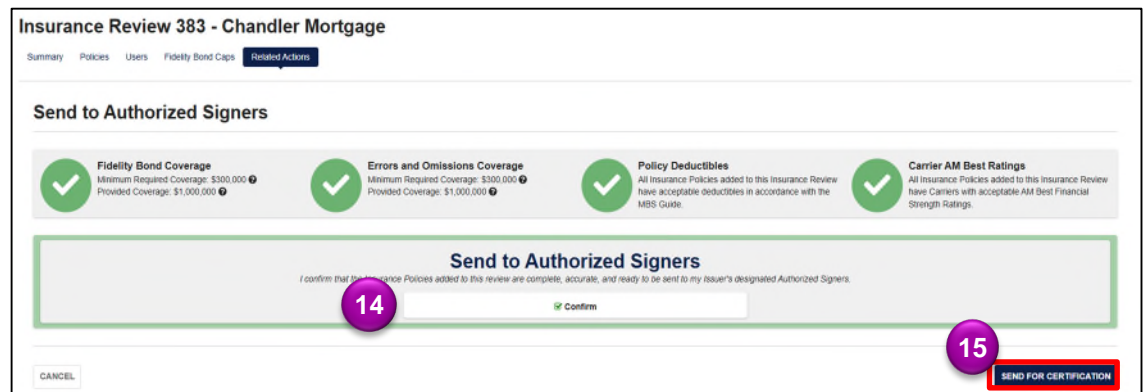
Policy Name	Start of Coverage	End of Coverage	Coverage Amount
Aspen - 778899 - FB - 10/31/2026	11/1/2025	10/31/2026	\$1,000,000

Previously Submitted Policies

Policy Name	Start of Coverage	End of Coverage	Coverage Amount
Aspen - 778899 - FB - 10/31/2026	11/1/2025	10/31/2026	\$1,000,000
Aspen - 123456 - EO - 10/31/2026	11/1/2025	10/31/2026	\$1,000,000

14. Check **Confirm** under the **Send to Authorized Signers** header.

15. Click **SEND FOR CERTIFICATION**.



Insurance Review 383 - Chandler Mortgage

Summary Policies Users Fidelity Bond Caps Related Actions

Send to Authorized Signers

Fidelity Bond Coverage
Minimum Required Coverage: \$300,000
Provided Coverage: \$1,000,000

Errors and Omissions Coverage
Minimum Required Coverage: \$300,000
Provided Coverage: \$1,000,000

Policy Deductibles
All Insurance Policies added to this Insurance Review have acceptable deductibles in accordance with the MBS Guide.

Carrier AM Best Ratings
All Insurance Policies added to this Insurance Review have Carriers with acceptable AM Best Financial Strength Ratings.

Send to Authorized Signers
I confirm that the Insurance Policies added to this review are complete, accurate, and ready to be sent to my issuer's designated Authorized Signers.

Confirm

CANCEL **SEND FOR CERTIFICATION**