

Multifamily Issuer Training

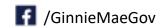
Reporting and Feedback System (RFS)
Training Sessions

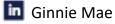
Presented by Virtual Development

June 2024









Presenters

- Christy Christensen
- Debbie Boles
- Melanie Burton
- Steve Audi



Session 2 Recap

What were your key takeaways from Session 2?	
Do you have any unresolved questions?	
(Use the whiteboard text annotation tool to respond)	



Session 2 Recap

Topics Covered in Session 2:



RFS Exception Feedback

- Define common Exceptions messages and Summarization Alerts
- Describe how to navigate the Exception Summary screen to view Exception Feedback
- List steps to retrieve and download Exceptions Feedback file

7

Overview of Reporting Workflow

- Describe two ways to report Pool and Loan level data
- List when and which records are required to be reported
- Describe how to report corrections
- Explain how to confirm a file was uploaded successfully



Course Agenda

Session 1: -Session 2: RFS Exception Feedback

Session 3: _____

Additional Reporting Requirements

Cash and Reconciliations

5 RFS Monthly Report of Pool and Loan Data



Additional Reporting Requirements



Module Objectives

- What tasks should an Issuer be able to complete after training?
- What new information will Issuers be exposed to?



List additional monthly reporting requirements



List additional quarterly reporting requirements



Explain the timeline for additional reporting requirements



Additional Reporting Requirements

- Prepayment Penalty Reporting completion by 4th business day
- Monthly Reporting Certification opens 10th business day, completion by 14th business day
- Loan Matching and Suspense **Monthly**
- 4 CAVS Quarterly
- 5 WHFIT Quarterly
- Annual Financial Documents **Yearly**

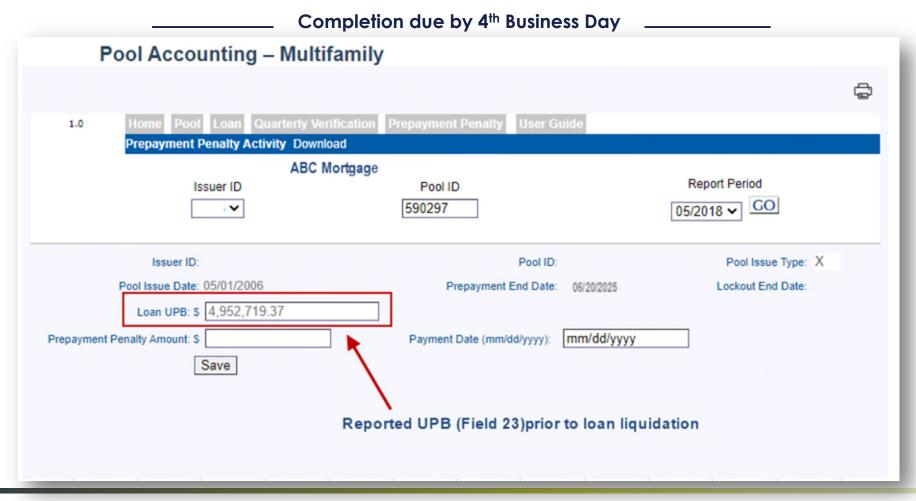


Prepayment Penalty Reporting

Completion due by 4th Business Day Pool Accounting - Multifamily Home Pool Loan Quarterly Verification Prepayment Penalty User Guide 1.0 **Navigation Overview** Use the tabbed links at the top of this page to navigate to the major functional areas of Multifamily RFS: Home Pool Loan Quarterly Verification · Prepayment Penalty User Guide The purpose and general content of each major functional area is described below. Home Clicking on this tab from any page will return you to this home page. Pool This tab takes you to the Pool Activity screen. From the Pool List screen you can see the submission status of each pool, access a Pool Activity screen for monthly reporting, access an Edit Pool screen for any changes to normally static pool data (e.g., security rate, maturity date, etc.), drill down to individual loans in each pool, and summarize loan data to the pool level for validation purposes. Loan

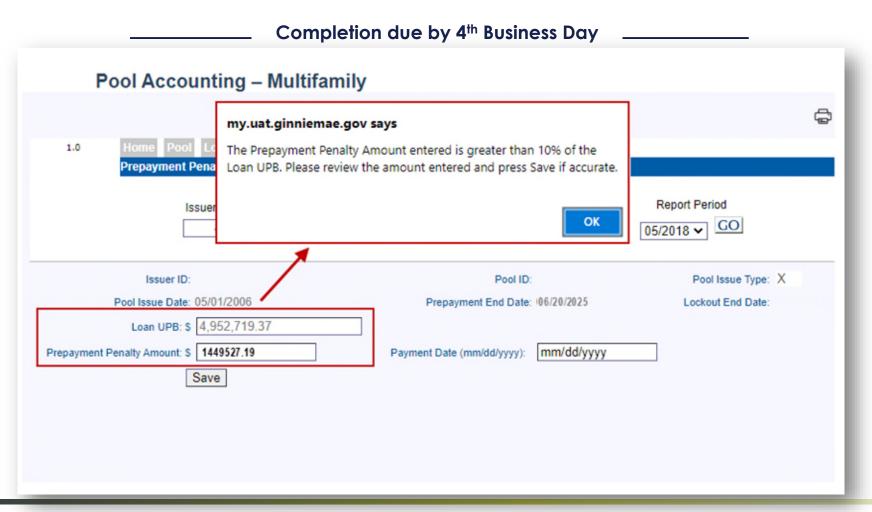


Prepayment Penalty Reporting





Prepayment Penalty Reporting

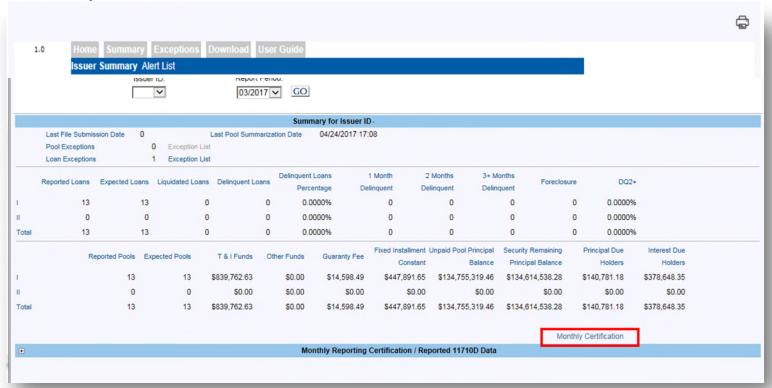




Monthly Reporting Certification

______ Opens 10th Business Day ______ Completion due by 14th Business Day

Exception Feedback





Monthly Reporting Certification

Must have a SecurID Token:

- **For Issuer user**, user ID must be a signor on form HUD 11702 Resolution of Board of Directors (approved in MAMS).
- **For Subservicer**, user must be a signor on their Issuer's form HUD 11702 and must have form HUD-11707 Master Servicing Agreement (approved in MAMS).



Loan Matching and Suspense

Ginnie Mae Loan Matching

WHAT IS IT

RFS automated process; run "monthly"; electronically matches Issuerreported loan data to the Agency "master" data

EXAMPLES

- FHA Multifamily Endorsement
- RD (USDA RHS) USDA RD Multifamily Endorsement Data

Agency files received each month, matched to issuer reported loan data in RFS



Loan Matching and Suspense

Ginnie Mae Loan Matching – "Match Criteria"

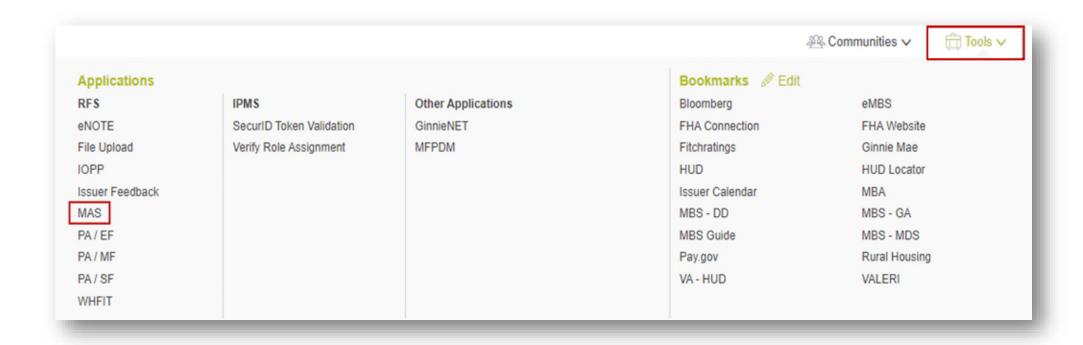
Issuer Reported Loan Data (RFS Reporting) is matched to **Agency Loan Data** (Agency)

- Fields Matched:
 - Case Number* (Field 5 RFS "L" Record)
 - OPB (Field 10 RFS "L" Record) for Project Loans
 - Mortgage Rate for CL loans;
- Issuers must resolve "Non-Matches"

* Agency Case Number within 15 Digit Case Number



Loan Matching and Suspense





Matching and Suspense – A Module of RFS

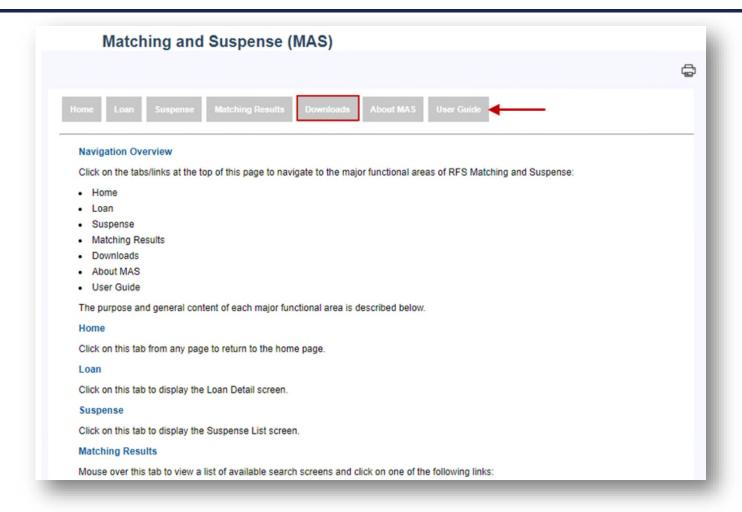
MAS errors are accessible on the "Downloads" tab

- There are 6 downloads on RFS
- 3 apply to Multifamily:

Schedule	Download file	e-Notification
6th BD	"Insurance" Match to 2 Agencies (Corrections can be made between the 1st and 10 th BD)	No
7th BD	Loan Various Suspense (for Data Changes)	Yes
10 th BD	Loan Matching Suspense (for Data Changes)	Yes



Non-Matching Loan Downloads





RFS Loan Matching Suspense Notification

View Issuer Notification Issuer #: 9225 Date Created: 4/14/2017 1:13:19 PM Reference #: 840685 Notice Type: Loan Processing RFS Suspense Download Subject: Message: Suspended records for the March reporting period are now available to view and download from the Ginnie Mae RFS Matching and Suspense (MAS) module. Instructions to view Suspense Items and download the Suspense List are found in Section 5.2 and Section 7.4 respectively of the MAS User Guide. Click on the MAS Suspense tab to view suspended records. Click on Suspense under the Download tab and follow the instructions to download the Suspense List. Review the items, mark the records with an A to accept or an R to reject in the appropriate column, and return it in spreadsheet format only to GinnieMaeSuspense@deloitte.com no later than 9:00 AM EST on the 2nd to last Business Day of April Read By: Date Read: Back



Matching and Suspense – A Module of RFS

MAS exceptions are accessible on the "Downloads" tab

- There are 6 downloads on RFS
- 3 apply to Multifamily:

Schedule	Download File or Letter	E-Notification
After 6 th BD and 10 th BD	"Insurance" Match 2 Agencies (Corrections can be made between the 1st and 10th BD)	No
After 6 th BD 10 th BD	Match to Terminate FHA and RD (RHS)	Yes – N/A for MF
After 6 th BD 10 th BD	Loan Match Suspense (for Data Changes)	Yes
After 6 th BD 10 th BD	Aged Matching Monthly	Yes – N/A for MF
5 th BD	Aged Terminated Matching	Yes – N/A for MF
7 th BD	Various Suspense (for Data Changes)	Yes – N/A for MF
Before reporting period close (Around 25 th CD)	3 rd Match Available to download	No
As Applicable	Monitoring Letters	Yes – N/A for MF



Quarterly Verification – Reporting in RFS

Custodial Account Verification "CAVS"

MBS Guide Chapter 16-8 Custodial Institution Ratings.
RFS Menu Item, Select Quarterly Verification from the Pool Accounting – Multifamily module



Issuer must submit a verification between the 6th and the 15th business day of March, June, September and December stating funds custodian meets the requirements specified above



Must be reported to RFS by online data entry or file upload.



Separate verification for each fund custodian pursuant to Master Agreement for Servicer's Principal and Interest Custodial Account, form HUD 11709.



Separate verification for each fund custodian pursuant to Master Agreement for Servicer's Escrow Custodial Account, form HUD 11720.

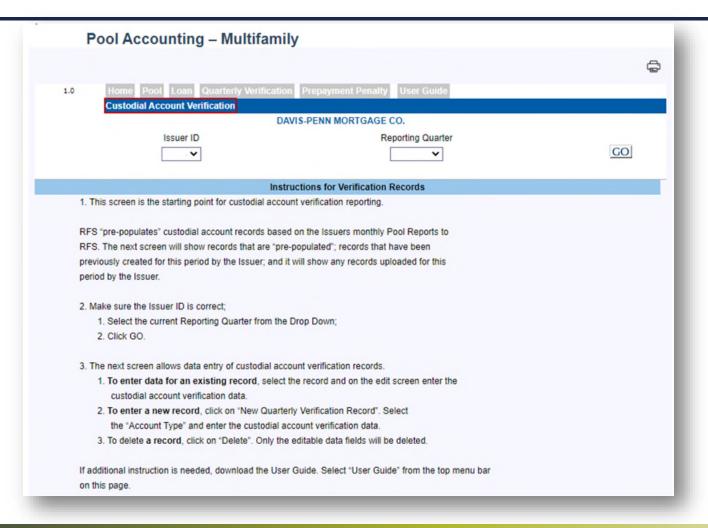


Quarterly Verification





Quarterly Verification





WHFIT Tax Reporting – A Module of RFS

Widely Held Fixed Investment Trust (WHFIT) Reporting

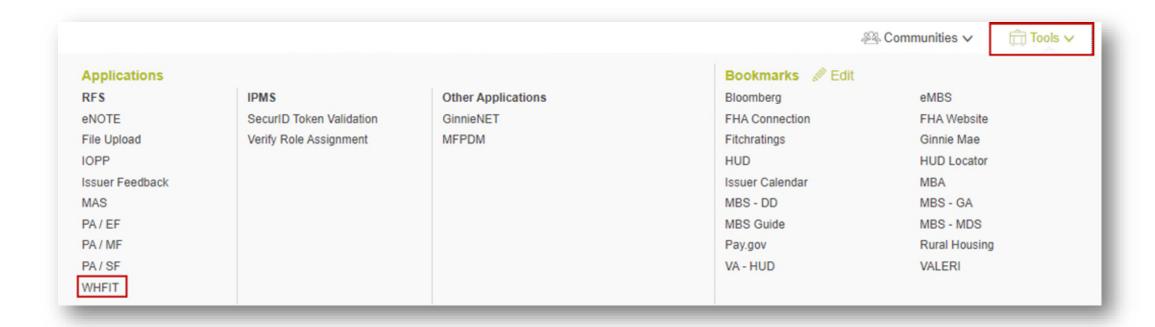
- Reported through MGM, RFS Menu item, Select "WHFIT" or file upload.
- Additional information in FAQs subcategory WHFIT
- WHFIT tax information is to be submitted by the 10th calendar day of the month corrections due by 15th calendar day

Report Months	Quarterly Reports	
January, February, March	Due April 10th, corrections by the 15th	
April, May, June	Due July 10th, corrections by the 15th	
July, August, September	Due October 10th, corrections by the 15th	
October, November, December	Due January 10th, corrections by the 15th	

Appendix VI-18 Widely Held Fixed Investment Trust https://ginniemae.gov/issuers/program_guidelines/MBSGuideAppendicesLib/Appendix_VI-18.pdf



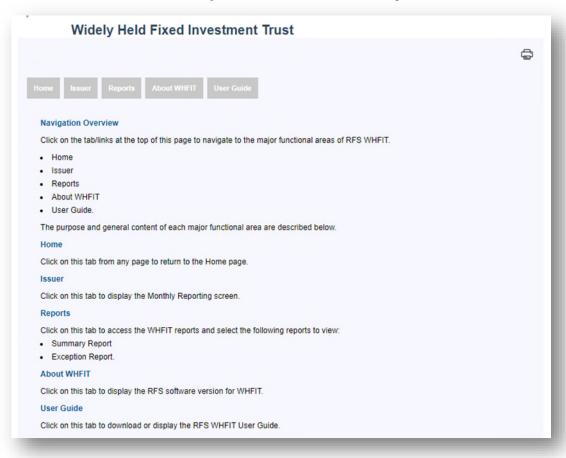
WHFIT Tax Reporting – A Module of RFS





WHFIT Tax Reporting

File Upload or Manual Entry ———





Annual Financial & Insurance Documents



Ginnie Mae Central (GMC) Financial & Insurance Modules per APM 24-04

MBS Guide Chapter 3 and Appendix VI-20

Financials due within 90 days after Issuer's fiscal year-end

Fidelity Bond Insurance and Errors and Omissions Insurance changes due within 30 days of policy expiration

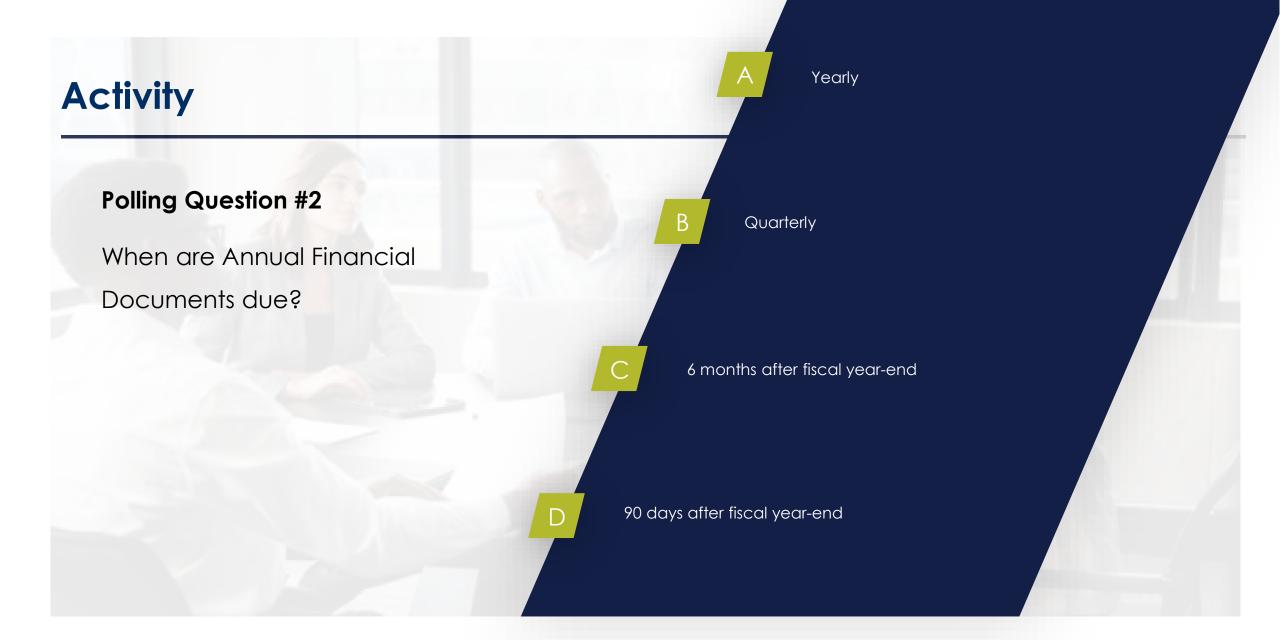
Links: GMC Financials Review Process for External Users (youtube.com)

GMC Insurance Review Process for External Users (youtube.com)













Short Break

Please return to complete the second half of today's session after a **5-minute** break



Cash and Reconciliations



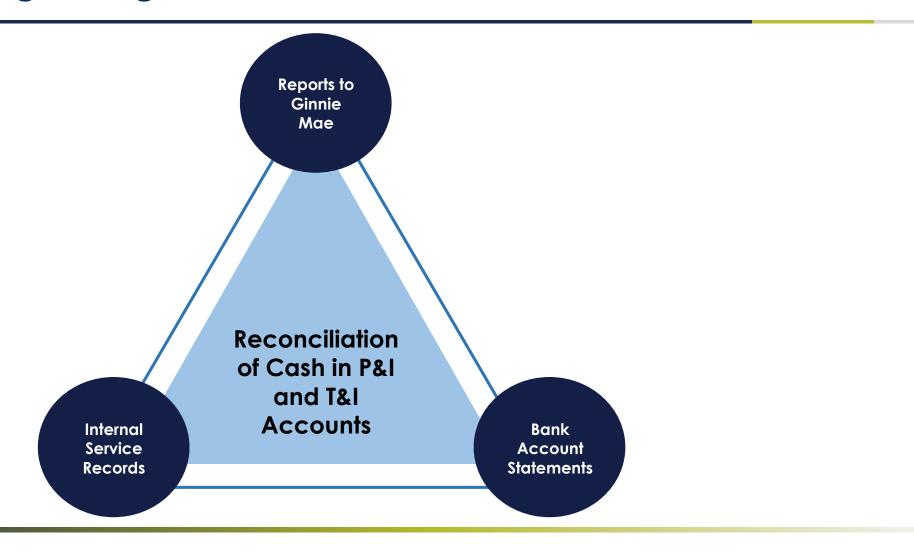
Module Objectives

- What tasks should an Issuer be able to complete after training?
- What new information will Issuers be exposed to?





The Reconciling Triangle





Ginnie Mae Monthly Reporting





Cash Management

Ginnie Mae's Access to Draft Funds

Custodial Account Requirements

P&I Shortfalls

Test of Expected P&I

Reconciliation of Mortgage Collateral to Securities Outstanding

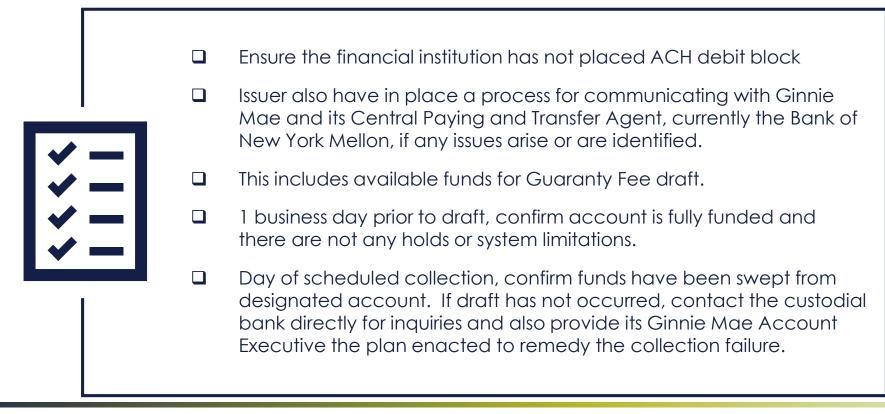
Bank Reconciliation

Miscellaneous



Ginnie Mae Access to Custodial Accounts

Important that all Ginnie Mae Issuers ensure that they do not have restrictions in place that would impact Ginnie Mae's ability to draft funds from the central P&I custodial accounts on the 15th calendar day of each month.





Collections Clearing Account





P&I Custodial Bank Account Requirements

1 Ginnie Mae funds only

- 2 Single non-interest-bearing Custodial Account
- 3 May contain funds for more than one pool
- 4 Form HUD 11709 must exist for each account
- 5 Maintained at financial institution capable of ACH
- 6 Bank reconciliation completed timely
- 7 Meet bank rating requirements



P&I Disbursement Account Requirements

1 May use separate disbursement account

2 Non-interest-bearing account

3 Zero balance account

4 Maintained at financial institution capable of ACH

5 Ginnie Mae Funds only

6 Only one Ginnie Mae Issuer ID# per account

7 Form HUD 11709 must exist for each account



T&I Custodial Bank Account Requirements

1 Account may be interest bearing

2 Ginnie Mae funds only

Form HUD 11720 must exist for each account

4 Bank reconciliation completed timely

5 Separate escrow custodial account for FHA section 203(k) funds

Separate escrow custodial account for any other funds are required to be held pursuant to FHA and RD requirements



Custodial Bank Rating Requirements

CAV - Custodial Account Verification

An Issuer must maintain P&I custodial accounts at insured depository institutions (funds custodians) that meet the rating requirements adopted by Ginnie Mae.

- Aggregate principal and interest payments due from borrowers is equal to/greater than \$100,000 in any one month as measured by the fixed installment control.
- ☐ Project loan escrow accounts, whether required by FHA, RD or Ginnie Mae, for any project equal to or exceeding \$100,000 are also subject to these requirements.



Custodial Bank Rating Requirements

Agency Rating Requirement:

Agency Rating Requirement: The institution must have a rating that meets at least one of the following criteria:

- ☐ Institutions with assets of \$30 billion or more either:
 - Short-term issuer rating by S&P of "A-3" (or better). If above not available, Long term issuer rating of "BBB-" (or better)
 - Short-term bank deposit rating by Moody's of "P-3" (or better). If not available, Long term bank deposit rating of "Baa3" (or better)
- ☐ Institutions with assets less than \$30 billion:
 - 125 (or better) by IDC, or
 - C+ (or better) by Kroll



Custodial Bank Rating Requirements

If a depository institution satisfies:

- The Insured Accounts Requirement: the institution must have accounts that are insured by the FDIC or the NCUSIF
- The Regulator Rating Requirement: the institution must be rated as "well capitalized" by its federal or state regulator
- Has a rating that meets or exceeds at least one of the Agency Rating Requirements specified

It will be acceptable as a funds custodian even if it is rated by another organization below the minimum level specified.

Due **between the 6th and the 15th business** day of March, June, September and December.



P&I Collection Shortfalls

Temporary Shortfalls:

Late Payments from Mortgager



Non-Sufficient Funds Check

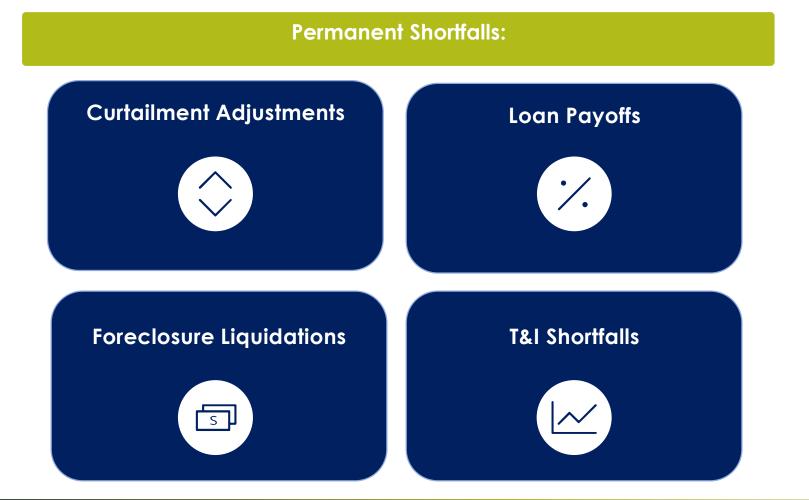


Incorrect Advance
Calculation





Non-Recoverable Corporate Advances





Methods of Funding P&I Shortfalls



CORPORATE ADVANCES

User Issuer Funds



EXCESS FUNDS

Minimize Use of Issuer Funds



POOL ADVANCE AGREEMENT

Uses Bank Funds

Guide 5500.3 Appendix VI-1





CORPORATE ADVANCES

- ☐ Timing of Advances
 - Ginnie Mae I
- □ Recovery of Corporate Advances
- Documentation of Advances





CORPORATE ADVANCES

Ginnie Mae I

P&I Bank balance at negotiable date

Less:

- Additional principal payments not passed through until the following month
- Liquidations not passed through until the following month
- Prepaid installments
- Guaranty fee owed to Ginnie Mae
- = Adjusted bank balance
- Amount due security holders
- = Overage (Shortage)





EXCESS FUNDS

- MBS Guide Chapter 15-5 Excess Funds
- Excess funds are defined as:
 - Unscheduled recoveries of principal on pooled mortgages received during the current month that are to be passed through with the following month's payment
 - Early receipt of scheduled payments



Corporate Advances Using Excess Funds



Unapplied Funds and Service Fees



Pools Sharing Same Custodial Account



CORPORATE
ADVANCES
using
EXCESS
FUNDS

Ginnie Mae I

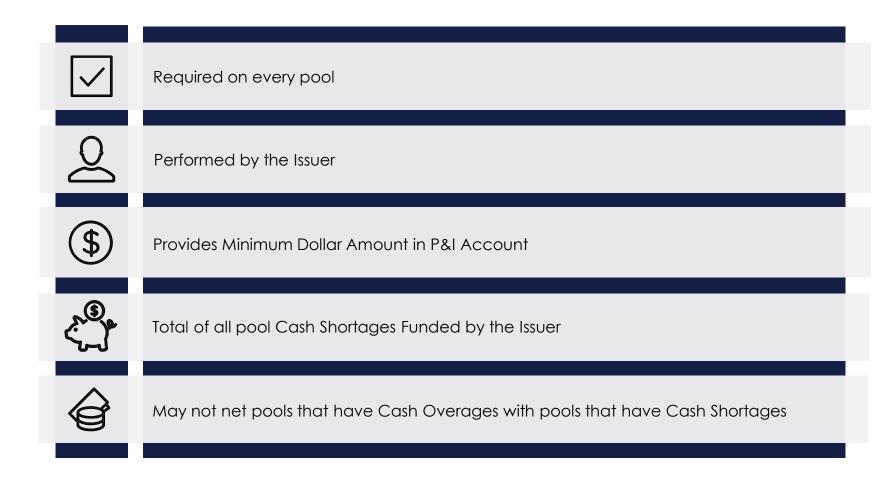
P&I Bank balance at negotiable date

Less:

- Guaranty fees owed to Ginnie Mae (ACH on 10th calendar day
- = Adjusted bank balance
- Amount due security holders
- = Overage (Shortage)



Test of Expected P&I





Test of Expected P&I

	TEST OF EXPECTED P&I CUSTODIAL ACCOUNT BALANCE AT CUTOFF				
	POOL NUMBER: Reporting Mr	onth:			
+	Prepaid Principal and Interest (Sum of L-Record Fields 16 and 17 for each prepaid loan in the pool)	\$			
+	Additional Principal Payments (Sum of L-Record Field 20 for each loan in the pool)	\$			
+	Additional Principal Adjustment (Sum of L-Record Field 21 curtailment adjustments for each current loan in the pool)	\$			
+	Liquidation Principal (Sum of L-Record Field 28 for each liquidated loan in the pool prior to its liquidation)	\$			
+	Delinquent Service Fee (Sum of L-Record Field 14 for each delinquent loan in the pool multiplied by the service fee rate divided by the mortgage interest rate)	\$			
+	Service Fee (P-Record Field 5: Enter only if taken after cutoff date)	\$			
+	Fixed Installment on Liquidation (Sum of L-Record Field 11 for each liquidated loan in the pool)	\$			
-	Delinquent Principal and Interest (Sum of L-Record Fields 14 and 15 for each delinquent loan in the pool)	\$			
-	Prepaid Service Fee (Sum of L-Record Field 16 for each prepaid loan in the pool multiplied by the service fee rate divided by the mortgage interest rate)	\$			
-	Service Fee from Liquidations (Sum of L-Record Field 26 for each liquidated loan in the pool multiplied by the service fee rate divided by the mortgage interest rate, based on last interest installment on Monthly Liquidation Worksheet)	\$			
=	Subtotal (Expected P&I Balance)	\$			
-	Reported P&I Balance (Field 12 of P-Record for pool)	\$			
=	Difference: Over/Short	\$			



Reconciliation of Mortgage Collateral to Securities Outstanding





MF Issuer Training: Cash and Reconciliations

Reconciliation of Mortgage Collateral to Securities Outstanding

RECONCILIATION OF MORTGAGE COLLATERAL TO SECURITIES OUTSTANDING				
	POOL NUMBER: REPO	ORTING MONTH:		
+	Month end pool principal balance			
	(Sum of Fields 23 on L-Records in the pool (except liquidated loans)	\$		
+	Prepaid installment principal			
	(Sum of Fields 17 on all L-Records in the pool)	\$		
_	Delinquent installment principal			
	(Sum of Fields 15 on all L-Records in the pool)	\$		
_	CD Pools Only: Scheduled Principal			
	(Enter amount from Section 2.A. of Issuer's Monthly Reconciliation			
	of Pool and Loan Data Worksheet	\$		
+	CD Pools Only: Liquidation Principal Installment			
	(Enter principal portion of last installment reported on Issuer's			
	Monthly Liquidation Reconciliation Worksheet)	\$		
-	CD Pools Only: Additional Principal Adjustments or FIC change on GPM			
	(Enter amount from Section 2.D. of Issuer's Monthly Reconciliation			
	of Pool and Loan Data Worksheet)	\$		
=	Adjusted Pool Principal Balance	\$		
	Securities Principal Balance			
	(Amount in Field 10 on the P-Record as entered by Issuer)	\$		
L	Difference: Over / Short	Ś		
Г	biliterate. Over / Short	4		



P&I Reconciliation



Ginnie Mae P&I Account Reconciliation

Sample Format ————		
Bank statement balance at cutoffdate of	s	
Deposits in transit (total):	+	
Outstanding checks (total):		
Adjustments (Explanation required):		
SUBTOTAL (Adjusted bank balance):	=	
LESS Reported P&I and Other Funds (Sum of Fields 12 and 13 on the Pool Record as entered by Issuer)		
Unreconciled difference (explain):	=	
Explanation for "Adjustments" noted above:		
Deposits in transit over thirty (30) days (date an	d amount):	
Checks outstandingover thirty (30) days (date a	and amount):	
parer: Date:		
viewer: Date:		



Ginnie Mae P&I Account Reconciliation

Bank account reconciliations must be completed within 30 days of the Issuer's monthly reporting cut-off date for all accounts.



- Detail must be available that list the P&I cash book balance for each pool/loan package that uses the custodial bank account as of issuer's monthly cutoff.
 - Balance at the end of the previous reporting month, plus the daily deposits related to the pool, minus disbursements for the pool, which equal the ending balance. This is known as Cash Flow Method.
 - This balance is reported on the Pool Record, Field 12 P&I Fund Balance.
- All adjusting items on a reconciliation must be completely resolved during one of the next two reporting cycles.



T&I Reconciliation



Ginnie Mae T&I Account Reconciliation

Bank statement balance at cutoff date of	\$
Deposits in transit (total):	+
Outstanding checks (total):	
Adjustments (Explanation required):	
SUBTOTAL (Adjusted bank balance):	=
LESS Reported T&I Funds (Field 11 on the Pool Record as entered by Issuer	
Unreconciled difference (explain):	=
Explanation for "Adjustments" noted above:	
Deposits in transit over thirty (30) days (day	te and amount):
Checks outstanding over thirty (30) days (d	late and amount):
Preparer: Date:	
Reviewer: Date:	



Ginnie Mae T&I Account Reconciliation

Bank account reconciliations must be completed within 30 days of the Issuer's monthly reporting cut-off date for all accounts.



- ☐ Funds that are required to be deposited in an escrow custodial account must be deposited within two (2) business days of the pool settlement date.
 - The escrow balance for ALL loans in the pool is reported on the Pool Record, Field 11 T&I Escrow Balance.
- All adjusting items on a reconciliation must be completely resolved during one of the next two reporting cycles.



Pool Activity Screen

Pool Accounting - Multifamily Pool Loan Quarterly Verification Prepayment Penalty User Guid 1.0 Pool List Pool Activity Report Period Pool ID 05/2018 V GO 586844 Pool ID: 586844 Type: RX CD X Issuer ID: Report Period: 05/2018 View 11710A Opening FIC: 4986.09 Liquidations-In-Full FIC: 0.00 Opening Security RPB: 517693.04 Adjustment to FIC: 0.00 Closing FIC: 4986.09 Scheduled Principal: 1750.51 Security Int. Rate: 7.0000 Curtailments: 0.00 Install Interest: 3246,46 Liquidations: 0.00 Pool Mortgage Rate: 7.5000 RPB Adjustment: 0.00 Service Fee: 88.88 Total Principal: 1750.51 Int. Due Security Holder: 3019.88 Cash Due Security Holder: 4770.39 Reported Calculated Closing Security RPB: 515942.53 515942.53 T & I Balance: 91899.08 Released Security RPB: 515943.00 P & I Balance: -0.05 Other Balance: 0.05 Guaranty Fee: 56.08 Replacement Reserve: 386902.25 Construction Principal: 0.00 Last Update Date: 06/17/2020 14:37:43 Last Update By: I_cchristensen3 Last Pool Summarize Date: 10/21/2020 15:58:39 **Custodial Bank Information Pool Transfer History** Save and Summarize Pool



Pool Activity Screen

□	Custodial Bank Information	
Principal Account#: Escrow Account#: Replace Reserve Account#: Construction Loan Account#:	Principal Bank ABA#. Escrow Bank ABA#. Replace Reserve Bank ABA#. Construction Loan Bank ABA#.	
•	Pool Transfer History	
Save and Summarize Pool		



Activity

Polling Question #3

What is the time limit to complete Bank Reconciliation?



60 days from month-end



Activity

Polling Question #4

When is an issuer required to submit Custodial Account Verification?



When the FIC equals \$100,000 or more



Activity

Polling Question #5

What is the purpose of the Pool

to Security Recon

(Reconciliation of Mortgage

Collateral to Security

Outstanding)?





Best Practices

100% of Pool and Loan data reported by 2nd Business Day

All E and C level alerts related to the Pool and Loan record must be cleared no later than 7:00 pm (EST) on the 4th Business Day

Consistency of data reported in RFS

Case number reported on Loan File should match case number reported at Origination

Issuers are fully responsible for meeting reporting timelines and accuracy of data reported by a sub-servicer

Adhering to established Cut-off date

Ensure the correct liquidation removal reason code is reported

Analyze and correct RFS edit exceptions per Severity Level requirements

Review E-Notification daily









