<table>
<thead>
<tr>
<th>TOPIC</th>
<th>CONTACT</th>
<th>TYPE OF ACTION OR INFORMATION REQUEST</th>
</tr>
</thead>
</table>
| Administrative Functions     | Office of Issuer & Portfolio Management 451 7th Street SW, Room B-133 Washington, D.C. 20410-9000  
                           | Single Family Division  
                           | (202) 708-1535  
                           | Multifamily Division  
                           | (202) 708-2043                                                                                                                                                                                                                                                                                                         | • Inquiries concerning mortgage-backed securities  
                           | • Submit application for commitment authority or pool numbers  
                           | • Request IPMS statements  
                           | • Submit questions about mortgage eligibility or pool or loan package issuance  
                           | • Submit requests to replace or purchase defective loans  
                           | • Submit requests to terminate pool  
                           | • Report change of Issuer’s business status, name or address  
                           | • Submit requests for recertification extension  
                           | • Submit request for approval of pledge of servicing  
                           | • Request forbearance approval and submit notices of liquidation  
                           | • Request copies of pool advance agreement  
                           | • Submit certificates of insurance, notices of cancellation, notices of embezzlement  
                           | • Submit questions about net worth calculation  
                           | • Submit notices of adverse agency action  
                           | • Request approval of press release or advertising  
                           | • Submit notice of document inventory issues  
                           | • Submit remaining funds in P&I account on termination  
<pre><code>                       | • Request transfers, to, from or between subservicers                                                                                                                                                                                                           |
</code></pre>
<table>
<thead>
<tr>
<th>TOPIC</th>
<th>CONTACT</th>
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</tr>
</thead>
</table>
| Central Paying and Transfer Agent                 | Ginnie Mae Relationship Services  
| (Remaining Principal Balances)                     | ATTN: Remaining Principal Balances  
|                                                | c/o The Bank of New York Mellon  
|                                                | 240 Greenwich Street - 20 West  
|                                                | New York, NY 10286  
|                                                | Phone: 1-800-234-4662 Email:  
|                                                | ginniemae1@bnymellon.com                                                | • Questions regarding reporting instructions  
|                                                |                                                                        | • Obtain information on reporting media  
|                                                |                                                                        | • Obtain RPB Report Identification Number  
|                                                |                                                                        | • Concerns regarding RPB reporting and/or RPB corrections                                           |
| Compliance Review Agent                            | Ginnie Mae  
| (Scheduling)                                       | ATTN: Compliance Reviews  
|                                                | c/o Deborah McGrath  
|                                                | PricewaterhouseCoopers Public Sector LLP  
|                                                | 1730 Pennsylvania Avenue  
|                                                | Washington, DC 20006                                                  | • Scheduling compliance review                                                                   |
| Compliance Review Follow-up                        | Ginnie Mae  
|                                                | ATTN: Compliance Reviews  
|                                                | Deborah McGrath  
|                                                | PricewaterhouseCoopers Public Sector LLP  
|                                                | 1730 Pennsylvania Avenue  
|                                                | Washington, DC 20006                                                  | • Send compliance review follow up information                                                     |
| Disaster Assistance                                | Ginnie Mae  
|                                                | Follow the instructions provided in the corresponding Disaster APM    | • Submit request for disaster assistance                                                              |
| Document Custodian                                 | Ginnie Mae  
|                                                | Sr. Vice President  
|                                                | Office of Issuer & Portfolio Management  
|                                                | 451 7th Street SW, Room B-133  
|                                                | Washington, D.C. 20410-9000  
|                                                | Phone: (202) 708-1535                                                 | • Submit requests for reinstatement as document custodian                                          |
| Employer Identification Number                     | Internal Revenue Service Center  
|                                                | Entity Control Office                                                 | • Request for employer identification numbers (EIN) for pools or loan packages                      |
### SUMMARY OF ADDRESSES

<table>
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<tr>
<th>TOPIC</th>
<th>CONTACT</th>
<th>TYPE OF ACTION OR INFORMATION REQUEST</th>
</tr>
</thead>
</table>
| MyGinnieMae (MGM)                          | Ginnie Mae Operations  
c/o The Bank of New York Mellon  
240 Greenwich Street - 20 West  
New York, NY 10286  
Phone: 1-800-234-4662 Option 1  
Email: ginniemae1@bnymellon.com | • Requests for login and password  
• Submit portal registration forms  
• Questions regarding portal |
| MyGinnieMae (MGM)                          | GinnieNET Customer Service  
c/o The Bank of New York Mellon  
240 Greenwich Street - 20 West  
New York, NY 10286  
Phone: 1-833-466-2435 Option # 1, Option #1 or 6  
Email: ginniemae1@bnymellon.com | • GinnieNET customer service support.  
• Submission of EDI Agreements and Enrollment Administrator and GinnieNET Authorized Signatories forms |
| Fidelity Bond and Errors & Omission Insurance Policies & Certificates | Ginnie Mae Financial Statement Review Agent | • Submit Fidelity Bond and Errors & Omissions Insurance Policies & Certificates via the Ginnie Mae Enterprise Service. Refer to Appendix I-20 of this Guide for specific instructions |
| Final Certification and Recertification Submissions | Ginnie Mae Operations  
c/o The Bank of New York Mellon  
6023 Airport Road- AIM #132-0194  
Oriskany, NY 13424  
Phone: 1-833-466-2435 Option # 1, Option #5  
Email: ginniemae1@bnymellon.com | • Submit final certifications and recertifications (paper process) |
| Payment to security holders                | Ginnie Mae Operations  
c/o The Bank of New York Mellon  
240 Greenwich Street - 20 West  
New York, NY 10286  
Phone: 1-833-466-2435 Option # 1, Option #5  
Email: ginniemae1@bnymellon.com | • Concerns regarding payment to security holders |

Date: 07/28/2021

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<table>
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<tr>
<th>TOPIC</th>
<th>CONTACT</th>
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</tr>
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</table>
| Letters of Credit                             | Ginnie Mae Operations  
c/o The Bank of New York Mellon  
6023 Airport Road- AIM #132-0194  
Oriskany, NY  13424  
Phone: 1-833-466-2435 Option # 1, Option #5  
Email: ginniemae1@bnymellon.com | • Submit Letters of Credit for pools past due for final certification or recertification              |
| Security Holder Payments                      | Ginnie Mae Operations  
c/o The Bank of New York Mellon  
6023 Airport Road- AIM #132-0194  
Oriskany, NY  13424  
Phone: 1-833-466-2435 Option # 1, Option #5  
Email: ginniemae1@bnymellon.com | • Transfer advice questions  
• Undelivered security holder payments, returned payments, and checks not presented               |
| Monthly Reporting Issuer Assistance           | Ginnie Mae  
ATTN: Data Collection Agent  
c/o Deloitte & Touche, LLP  
1919 N. Lynn Street  
Arlington, VA 22209  
Phone: 1-888-446-6434 | • Monthly RFS Reporting Problems  
• Questions related to RFS testing  
• Request assistance from Issuer Support Group                                                       |
| (Issuer Support Group—RFS Monthly Report of Pool and Loan Data) |                                                                         |                                                                                                       |
| Pool Processing Agent (Central New York)      | Ginnie Mae Operations  
c/o The Bank of New York Mellon  
6023 Airport Road- AIM #132-0194  
Oriskany, NY  13424  
Phone: 1-833-466-2435 Option # 1, Option #5  
Email: ginniemae1@bnymellon.com | • Update and annual changes to the Resolution of Board of Directors and Certification of Authorized Signatures, form HUD 11702  
• Submit Master Agreements for servicing, P&I and escrow custodial accounts, and document custodian responsibilities  
• Submit final certification and recertifications  
• Submit requests for transfer of P&I or escrow custodial accounts, document custodian responsibility, and servicing                                                                  |
| Pool Processing Agent (Pool and loan package documents) | Ginnie Mae Operations  
ATTN: Pool Processing Unit  
c/o The Bank of New York Mellon  
240 Greenwich Street - 20 West New York, NY  
10286  
Phone: 1-833-466-2435 Option # 1, Option #3  
Email: ginniemae1@bnymellon.com | • Submission of pool and loan package documents, agreements and certifications  
• Transmit or submit pool and loan package submissions including electronic submission for immediate pool or loan package transfer  
• Request to convert a Ginnie Mae I pool to a Ginnie Mae II pool                                                                 |

Date: 07/28/2021  
Addresses - 4  
Ginnie Mae 5500.3, Rev. 1
### SUMMARY OF ADDRESSES

<table>
<thead>
<tr>
<th>TOPIC</th>
<th>CONTACT</th>
<th>TYPE OF ACTION OR INFORMATION REQUEST</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quarterly Financial Reports</td>
<td>Mortgage Bankers Financial Reporting Form (MBFRF)</td>
<td>• Submit quarterly financial reports via <a href="http://www.mbrf.org">www.mbrf.org</a></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.mbrf.org">www.mbrf.org</a> via e-mail: <a href="mailto:administrator@mbfrf.org">administrator@mbfrf.org</a></td>
<td>• Request information from <a href="mailto:administrator@mbfrf.org">administrator@mbfrf.org</a></td>
</tr>
<tr>
<td>Annual Audited Financial Statements</td>
<td>Ginnie Mae Financial Statement Review Agent</td>
<td>• Submit annual audited financial statements electronically via Ginnie Mae’s Enterprise Portal. See Appendix VI-20 of this Guide for specific instructions.</td>
</tr>
<tr>
<td>Securities (lost or transfers)</td>
<td>For Transfers: Ginnie Mae Operations</td>
<td>• Issuance and transfer of certificated securities</td>
</tr>
<tr>
<td></td>
<td>c/o The Bank of New York Mellon</td>
<td>• Lost, damaged, or stolen securities</td>
</tr>
<tr>
<td></td>
<td>240 Greenwich Street - 20 WestNew York, NY 10286</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Phone: 1-833-466-2435 Option # 1, Option #5</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:ginnimae1@bnymellon.com">ginnimae1@bnymellon.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>For Lost Securities:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ginnie Mae Operations</td>
<td></td>
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<tr>
<td></td>
<td>c/o The Bank of New York Mellon</td>
<td></td>
</tr>
<tr>
<td></td>
<td>6023 Airport Road- AIM #132-0194 Oriskany, NY 13424</td>
<td></td>
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Date: 07/28/2021                                                                                                                      Addresses - 5                                                                                         Ginnie Mae 5500.3, Rev. 1
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</table>
| Securities (early pool terminations)       | Ginnie Mae  
Office of Securities Operations  
451-7th Street SW, Room B-133  
Washington, DC 20410  
Phone: (202) 708-2884 | • Early pool terminations                                                                                                                                                                                |
| Servicemember Civil Relief Act             | Ginnie Mae  
ATTN: SCRA Reimbursement  
c/o Deloitte & Touche, LLP  
1919 N. Lynn Street  
Arlington, VA 22209  
Phone: 1-888-446-6434 | • Submit SCRA mortgage eligibility information  
• Submit Requests for Reimbursement  
• Inquiries concerning SCRA requirements                                                                                                                                                          |
| Transfers of Servicing(MERS)               | Ginnie Mae  
Office of Securities Operations  
451 7th Street SW, Room B-133  
Washington, D.C. 20410  
Phone: (202) 708-2884 | • Questions related to MERS transfers (TOB/TOS)                                                                                                                                                     |