Transition to RSA SecurID Soft Token

Ginnie Mae is excited to announce the transition to the use of RSA SecurID Soft Token, replacing the current use of SecurID Hard Token. This transition will not impact how tokens are used within Ginnie Mae business systems but will introduce enhanced security. The migration to RSA SecurID Soft Token has been long anticipated, and now is under way, along with the release of major platform upgrades. The new tokens were sent via email to existing token holders and are being installed and authenticated for use beginning October 25th, 2022.

This transition to RSA SecurID Soft Token (soft token) will only apply to current token users. If you have previously been issued either a hard or soft token for use in Ginnie Mae systems, you should have received a soft token file via email in August 2022 from GinnieMaeDesk@deloitte.com. You must follow these steps to complete the installation and authentication of the token:

- Choose to install and authenticate the RSA SecurID Soft Token on either a desktop or mobile device. You can only install and authenticate a soft token on one device at a time.
- Follow the detailed instructions in the Quick Reference Card (QRC) specific to your device of choice to install and authenticate your soft token by October 14th, 2022.
  - How to Install and Authenticate Soft Token – Desktop
  - How to Install and Authenticate Soft Token – Mobile
- Continue to use your existing token until the official cutover October 25th, 2022. The new tokens will not be activated for use until the cutover is complete.

Please read the complete instructions before attempting to open and install the new token to avoid errors and be careful to select the correct RSA application when installing on a mobile device. Additional information and FAQs can be found on the Modernization Initiatives page on GinnieMae.Gov. For technical assistance, please email askGinnieMae@hud.gov.