

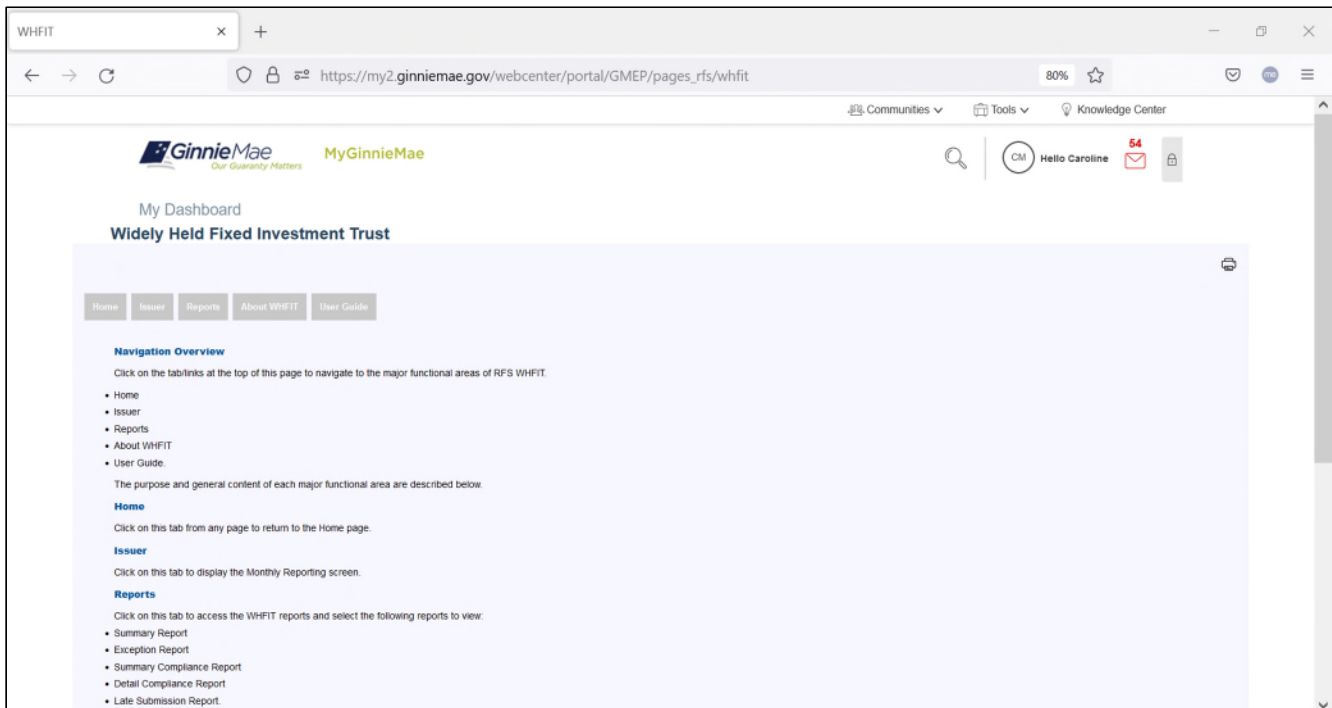
This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. This is not a device to implement official policy changes to Ginnie Mae’s Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact askGinnieMae@hud.gov.

Platform Upgrades – User Interface Changes

As previously announced, Ginnie Mae recently performed major platform upgrades. Alongside performance improvements gained from operating in the cloud, the result of these platform upgrades are several visual changes to the UI and minor impacts within MyGinnieMae.

The following is a list of key UI changes resulting from the platform upgrades:

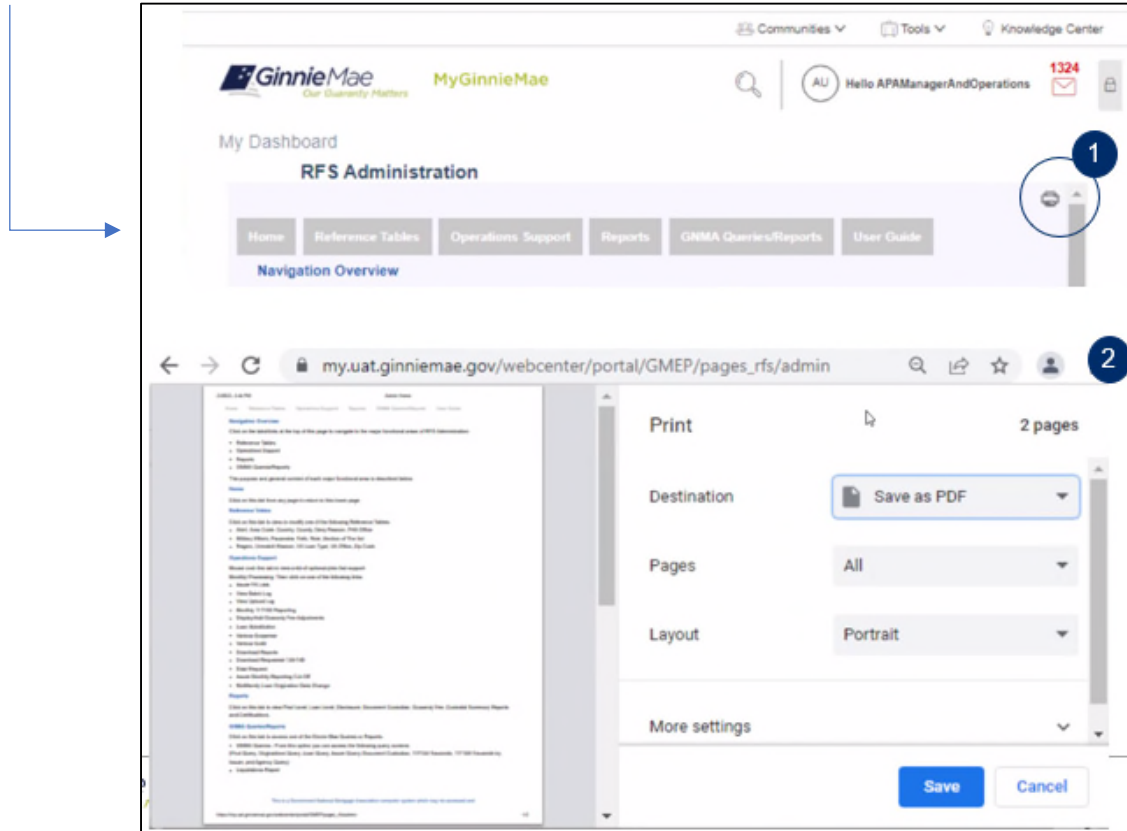
Description of the Change	Users Impacted
1. Former GMEP 1.0 applications have been shifted to the MyGinnieMae portal and will no longer open in a separate window . These applications will have user interface/styling changes and work sessions in MyGinnieMae portal applications will be connected to a single Portal Session Timeout timer. (NOTE: Preferred browsers are those that are modernized, such as Chrome and Edge)	All Users



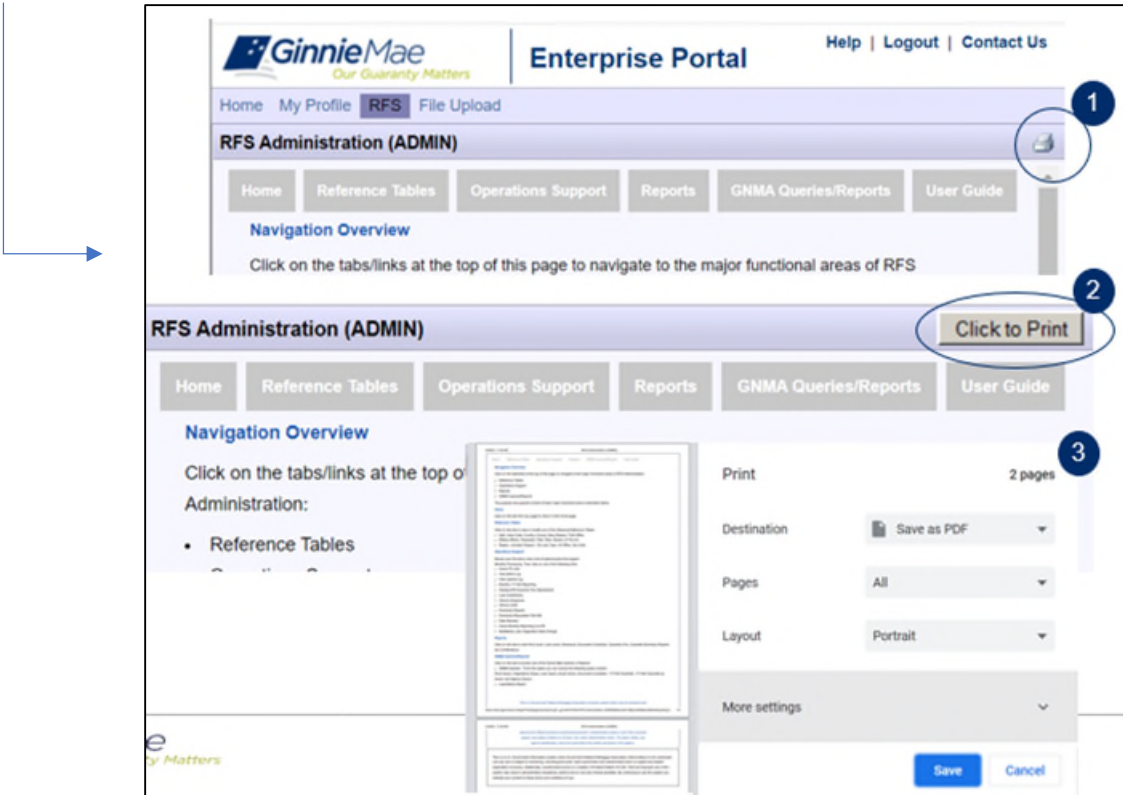
2. Within RFS Application Modules that allow for printing, the **print icon** has been updated and re-directs straight to browser functionality.

RFS Users

Updated Behavior

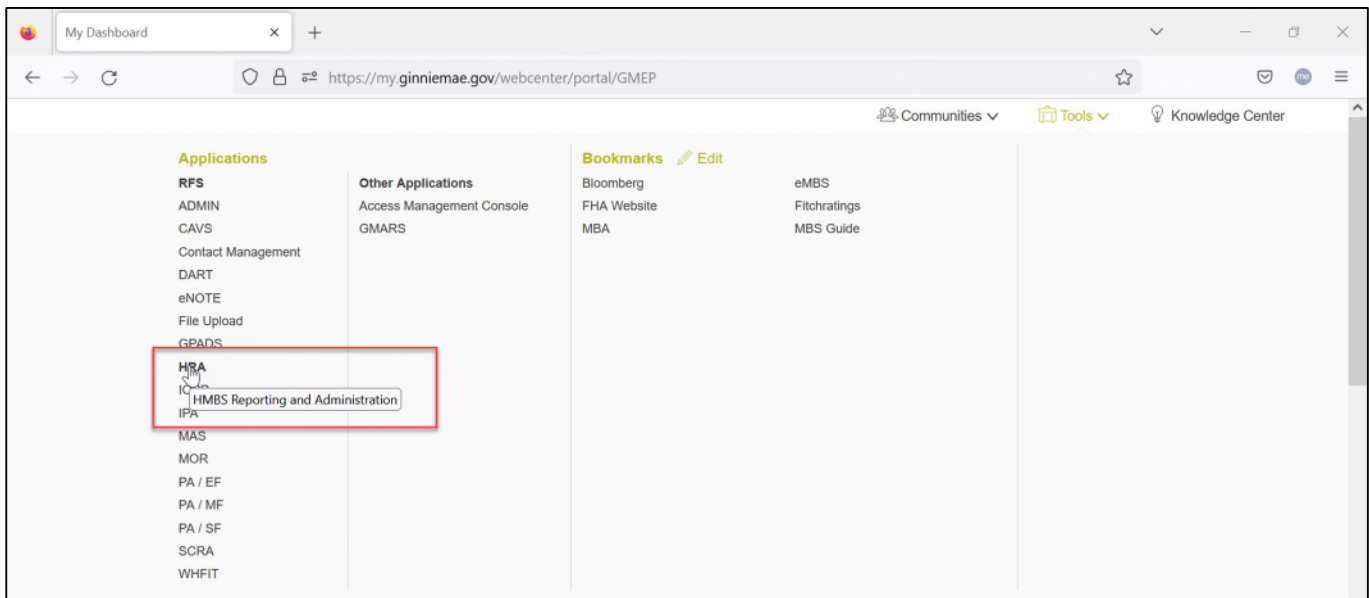


Previous Behavior



3. **Navigation between RFS Application Modules** is now done by leveraging the Tools Dropdown menu within MyGinnieMae. To see the full module names, rather than just acronyms, simply hover over the acronym with your mouse.

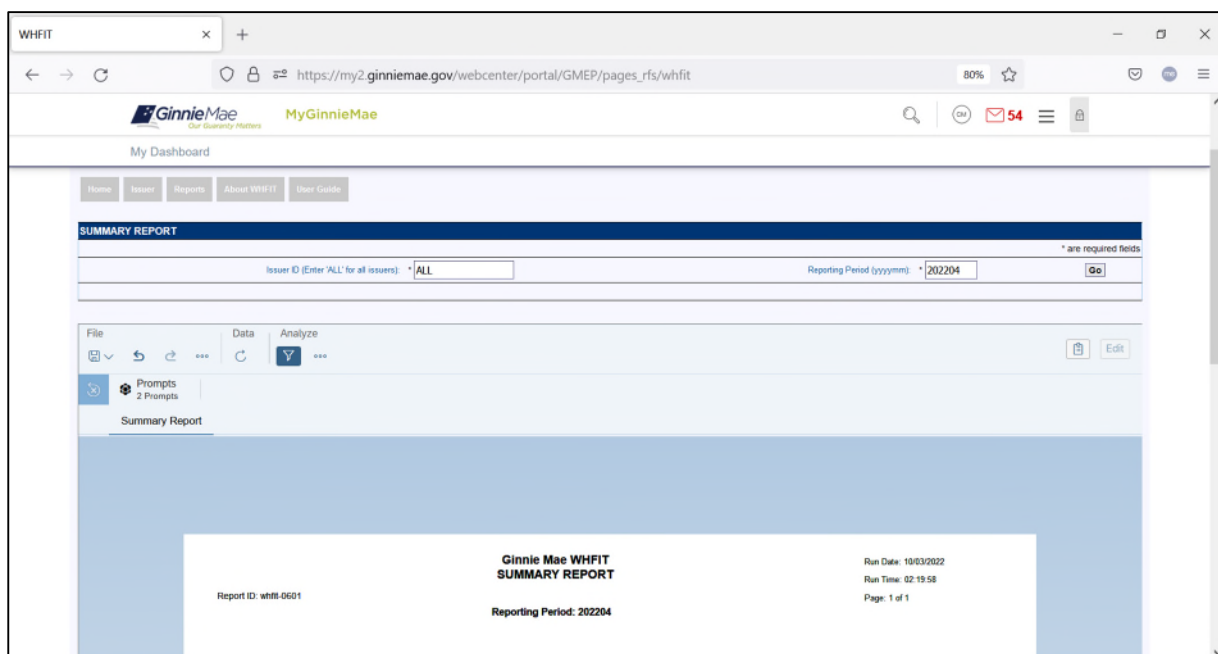
RFS Users



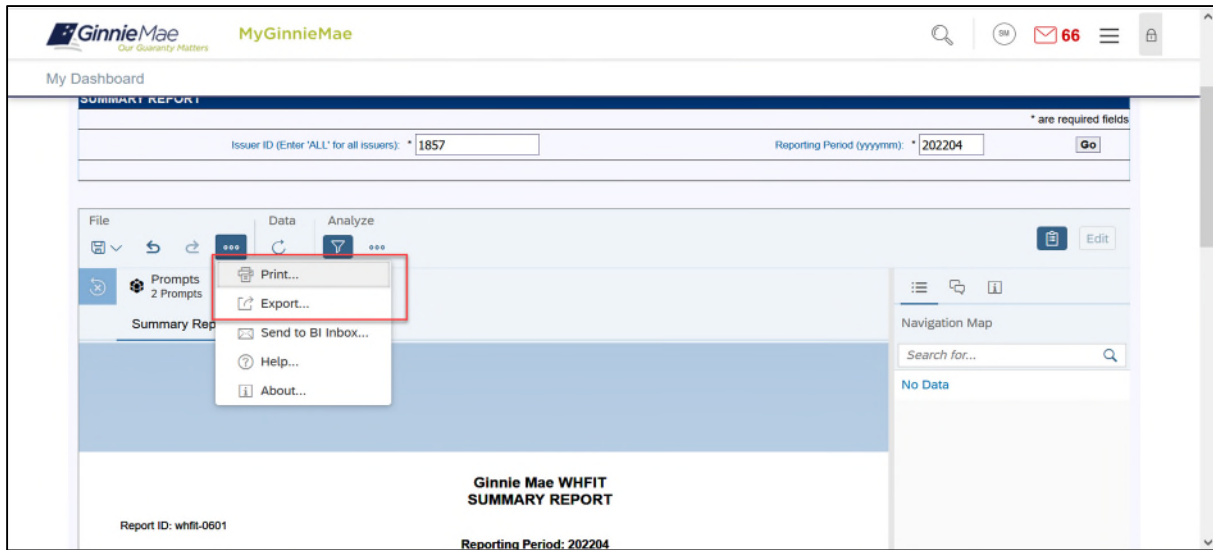
4. Within **RFS Application reporting modules**, reports will have an updated look and feel. Available functionality is unchanged.

RFS Users

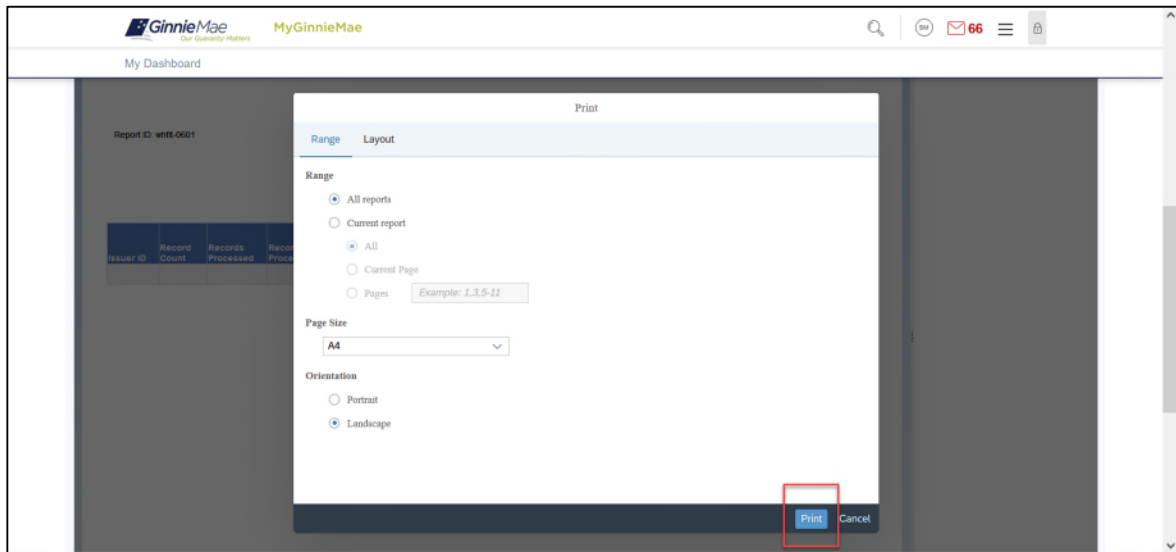
Printing and exporting reports have an updated user interface. Printing should be used when a physically copied or a saved PDF is needed. Exporting should be done to transfer the report into Excel.



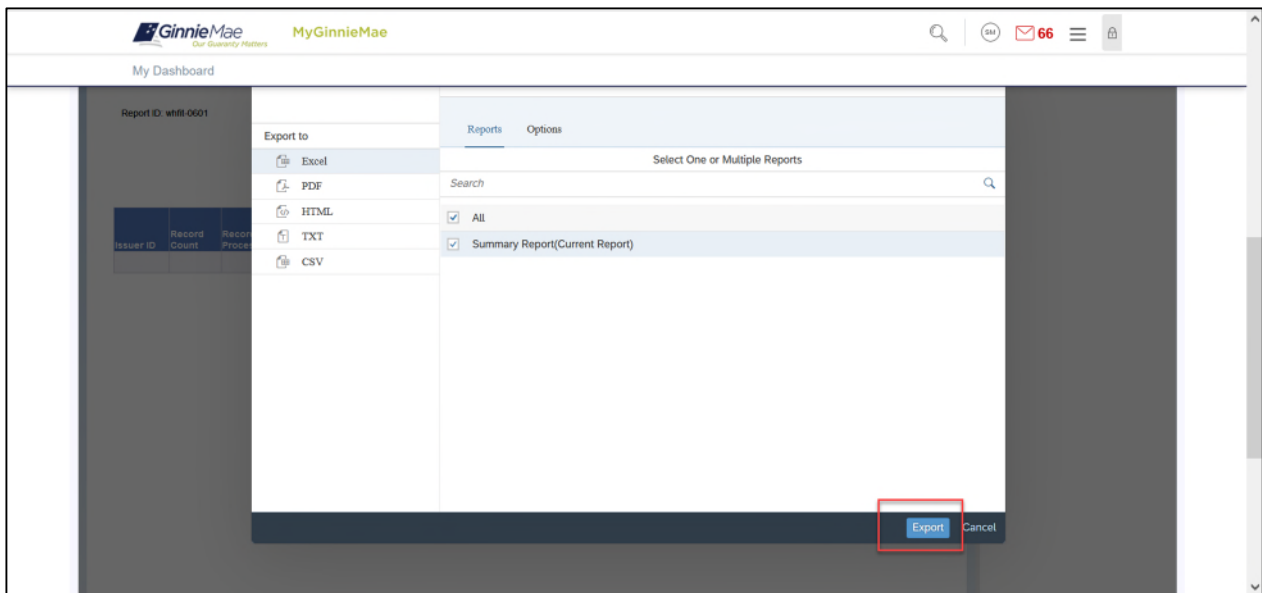
Printing / Exporting within reporting modules



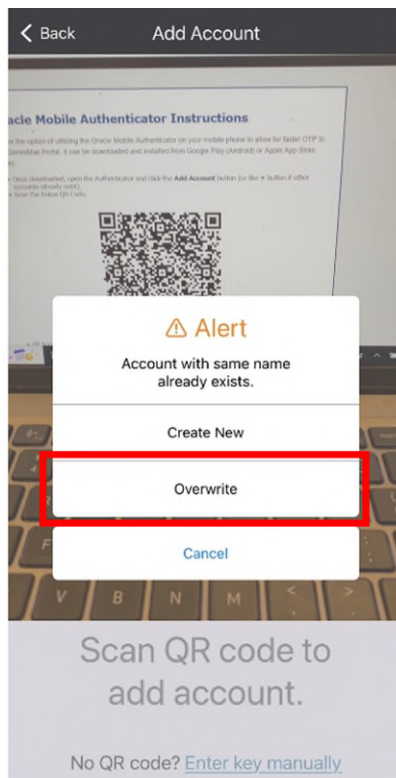
To Print (physical print or save to PDF)



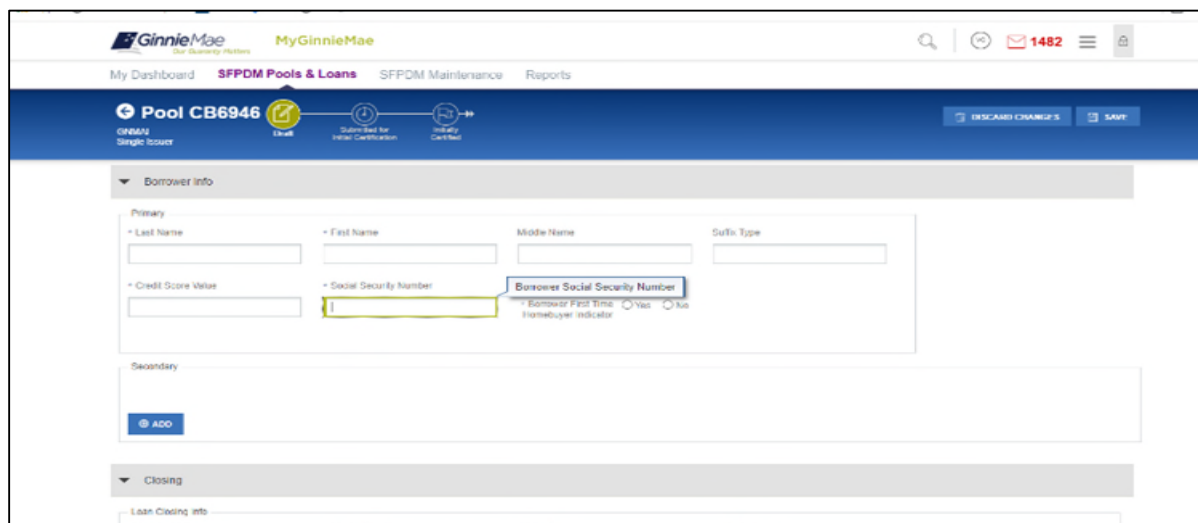
To Export (for Excel, csv, etc.)



- Following the platform upgrades, all users currently using the **Oracle Mobile Authenticator (OMA)** to generate a One-Time Password (OTP) to login to the MyGinnieMae portal **will be required to complete an overwrite**. From your mobile device, scan the QR code found at [Oracle Mobile Authenticator Registration](#), enter your credentials within the app, and select “Overwrite” when prompted.



- Within **SFPDM**, error messages displayed when populating Pool information have changed in appearance.



7. **Access Management Console (AMC) Security Reports** have minor visual updates for a lighter look and feel within for Organization Administrators. Organization Administrators

AMC Functional Role Request History

Req ID	User Login	Role Name	Role Type	Org Key	Status	Requester	Request Date	Approve
192	AMC.LINDUSUR@YAHOO.COM	SF-Issr Inv Rep Auth Signer User token	Single Family Issuer	IS_1857	REVOKE D		May 8, 2018 3:28 PM	
5078	HWU.U.1WBU2VORVCCN@COM	O-MISCOM Operations User	Operations	BP_06	COMB R MFD	JRKSADOWSKI@MIRVCCORP.COM	Jul 5, 2019 10:01 AM	DOUG WIKHAM
381	AMC.PRIERDATA@COM	ISSUATE FOR OFMO OITP Test	Multi Family Issuer	IS_1857	REVOKE D		Mar 29, 2018 7:54 PM	
10081	M.ZVERENSKY@GIBINDEHE.C LDUD	G-OSO	Ginnie Merc	AO_1	REVOKE D	TOUHD.ALI@BYWHELLO.COM	Aug 1, 2019 7:03 PM	AWG.GRHAOPSE
10284	DWELL.GRMA@MPCUSINC.COM	G-OPM-SF	Ginnie Merc	AO_1	REVOKE D	WANDA.WELLI@MPCUSINC.COM	Aug 27, 2019 2:00 PM	ELLZAGLIMAC@MPCUSINC.COM
45	AMC.INDEXR@YAHOO.COM	SF-Agency Relationship User	Single Family Issuer	IS_1857	REVOKE D		Mar 13, 2018 1:09 PM	Mar 13, 2018 1:09 PM
438	AWC.CONTRATADINDO@BRYMFI ON.COM	Depositor	Depositor	BP_1000 15	REVOKE D	AWC.RI.CHOOPRATOB@BRYMFI ON.COM	Apr 5, 2018 3:05 PM	Apr 5, 2018 4:15 PM

8. **Access Management Console (AMC) User Registration** will have minor visual updates. Organization Administrators will continue to follow the same steps to initiate user registration invitations. Organization Administrators

Ginnie Mae Business Process Workspace

Status	Title	Number	Creator	Assigned	Priority	Process
	User Request	203672	xelsysadm	Sep 30, 2022 2:22 ...	3	UserRegistration
	User Request	203634	xelsysadm	Sep 30, 2022 8:41 ...	3	UserRegistration
	User Request	203630	xelsysadm	Sep 29, 2022 10:48 ...	3	UserRegistration
	User Request	203594	xelsysadm	Sep 27, 2022 8:28 ...	3	UserRegistration
	User Request	203576	xelsysadm	Sep 27, 2022 8:22 ...	3	UserRegistration
	User Request	203574	xelsysadm	Sep 27, 2022 7:25 ...	3	UserRegistration
	User Request	203548	xelsysadm	Sep 26, 2022 7:11 ...	3	UserRegistration

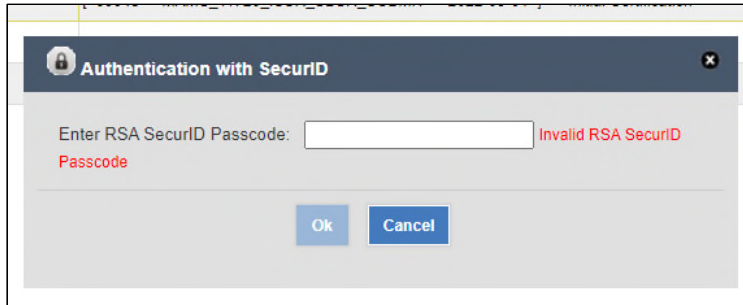
Please select a task to see the details

9. **RSA Tokens are transitioning to new Soft Tokens** alongside the platform upgrades.

Token Holders

Visual updates have been made within applications that require RSA to make uniform references to the RSA SecurID Passcode.

- Quick Reference Card. QRC-RSA:3.0 [How to use a Soft Token in MyGinnieMae](#)
- Quick Reference Video. QRV-RSA:3.0 [Video – How to use a Soft Token in MyGinnieMae](#)



The above listed changes are available as of October 25, 2022. For additional questions and assistance please contact askGinnieMae@hud.gov.

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.

