

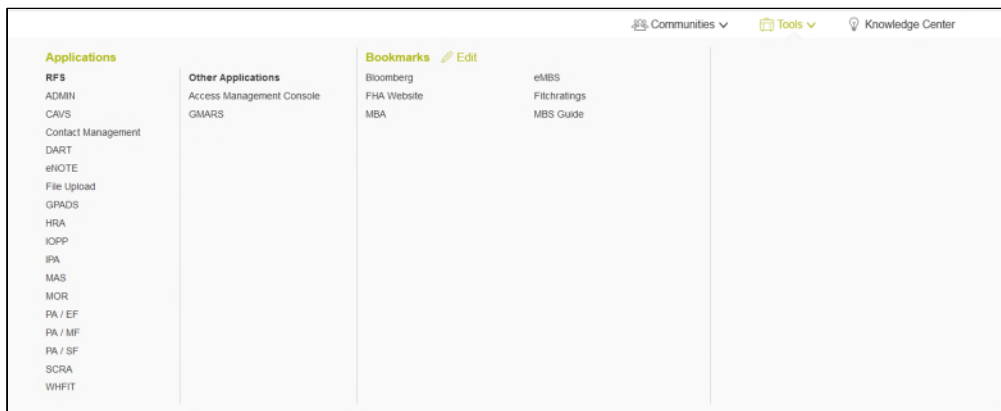
This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. This is not a device to implement official policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact askGinnieMae@hud.gov.

Platform Upgrades- RFS Navigation Changes

As previously announced, Ginnie Mae recently performed platform upgrades. Alongside performance improvements gained from operating in the cloud, the results of these platform upgrades include changes to how users navigate to RFS Applications.

The following is a list of the RFS Navigation changes resulting from the platform upgrades.

Description of the Change	Users Impacted
<p>1. RFS Applications now automatically open in the same window as the MyGinnieMae Portal. To navigate between applications, users should return to Tools and select the application name to open. Users should not open RFS Applications in a new tab, this may cause session timeout issues. <i>NOTE: The AMC and IOPP applications will still automatically open in a new tab. This is expected behavior and will not cause session timeout issues.</i></p>	<p>RFS Users</p>
<p>2. Access for RFS Applications is now in MyGinnieMae. No application functionality will be impacted. However, RFS Applications are listed in a different order in the MyGinnieMae Portal than they were in the GMEP 1.0 portal. See screenshot below for the updated ordering of all RFS Applications.</p>	<p>RFS Users</p>

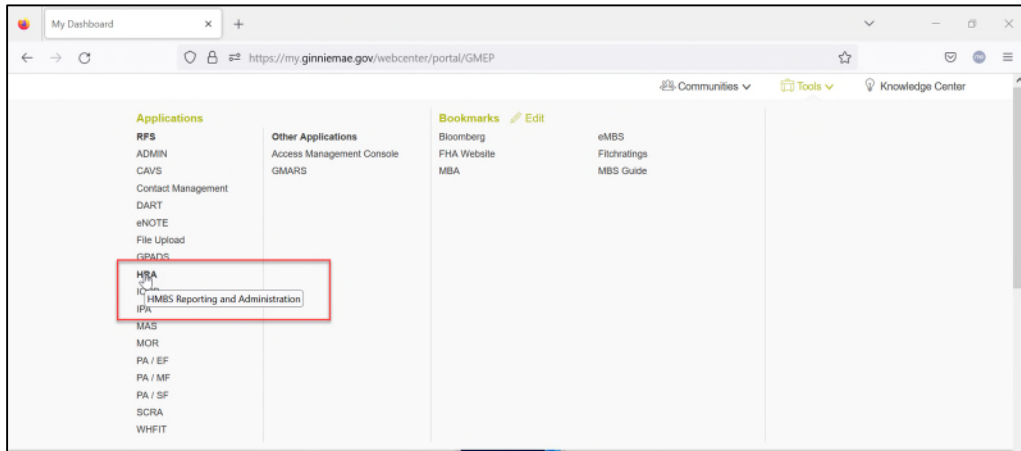


3. **RFS Application Names** display as acronyms only in MyGinnieMae. See below *RFS Users* for the full name of each application. (NOTE: In MyGinnieMae, to see the full application names, rather than just acronyms, simply hover over the acronym with your mouse).

Application Acronyms and Full Names (NOTE: Depending on what permissions you have, you may not see all the applications listed below.)

- **ADMIN:** Administration (Ginnie Mae users only)
- **CAVS:** Custodial Account Verification System
- **DART:** Data Analysis & Reporting Tool (Ginnie Mae users only)
- **eNote:** e-Notification
- **GPADS:** Ginnie Mae Portfolio Analysis Database System
- **HRA:** HMBS Reporting and Administration
- **IOPP:** Issuer Operational Performance Profile
- **IPA:** Independent Public Accountant
- **MAS:** Matching and Suspense
- **MOR:** Master Subservicer Operational Reporting (Ginnie Mae users only)
- **PA / EF:** Pool Accounting Exception Feedback
- **PA / MF:** Pool Accounting – Multifamily
- **PA / SF:** Pool Accounting – Single Family
- **SCRA:** Servicemembers Civil Relief Act
- **WHFIT:** Widely Held Fixed Investment Trust

Hover over to see full application names



Other Reminders

RSA SecurID Soft Tokens are LIVE!	Users Impacted
<p>Ginnie Mae has officially made the transition to RSA SecurID Soft Tokens. Instructions on how to use the soft token, and additional references/videos, can be found in the QVR-RSA:3.0 Video-How to Use a Soft Token in MyGinnieMae and QRC-RSA:3.0 How to Use a Soft Token in MyGinnieMae. These materials and more information on the transition are located on the Modernization Initiatives Page.</p>	<p><i>RSA Token Holders</i></p>

Action Required for Oracle Mobile Authenticator Users	Users Impacted
<p>Following the platform upgrades, all users currently using the Oracle Mobile Authenticator (OMA) to generate a One-Time Password (OTP) to login to the MyGinnieMae portal will be required to complete an overwrite. For instructions on how to complete this overwrite, please reference Modernization Bulletin 19: Platform Upgrades – User Interface Changes located on the Modernization Initiatives Page.</p>	<p><i>MGM Portal Users</i></p>

For additional questions and assistance please contact Ginnie Mae Customer Support at 1-833 GNMA HELP / 1-833-466-2435 or askGinnieMae@hud.gov.

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.

