

This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. This is not a device to implement official policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact CXG@hud.gov.

New MyGinnieMae Administrative Reports

Organization Administrators in the MyGinnieMae portal are privileged users responsible for provisioning and managing access to Ginnie Mae business systems for End Users in their organization. To assist in these responsibilities, Organization Administrators are provided access via the Access Management Console (AMC) to several administrative reports containing information about user accounts within the MyGinnieMae portal.

Existing reports have proven difficult for Organization Administrators attempting to produce an auditable list of active portal users with their assigned functional roles within their organizations, and existing reports do not provide data on the Organization Administrator privileged role.

Effective 10/22/2021, Ginnie Mae is introducing the following administrative reports:

Title	Description
<ul style="list-style-type: none">Active Users and Confirmed Roles	This report provides a comprehensive list of active Organization Administrators and End Users along with their functional roles for a selected organization ID. Org Admins may only access information of the orgs for which they have been assigned Org Admin privileges.
<ul style="list-style-type: none">Organization Administrator Details	This report provides data to assist Org Admins in monitoring the active status of all Org Admins in their organizations to maintain a minimum of three active Org Admins. This will ensure continuity of access to Ginnie Mae business systems and compliance with Appendix III-29 .

Details on how to find the reports are in the Accessing Administrative Reports section of the [AMC Application User Manual](#) and this [QRC](#). For additional questions and assistance please contact Ginnie Mae Customer Support at 1-833 GNMA HELP / 1-833-466-2435 or ginniemae1@bnymellon.com.

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.