

OVERVIEW

MyGinnieMae portal now uses **Okta-based multi-factor authentication (MFA)** for a more **modern and secure sign-in experience**. All MyGinnieMae portal users will **complete authentication with a passkey** (using your device's built in security capabilities, like Touch ID, Windows Hello, or a PIN) **or with the Okta Verify application** as a secondary or backup method. Usernames and passwords stay the same; only the sign-in authentication has changed.

The legacy sign-in methods (One-Time PIN by email and Oracle Mobile Authenticator) **have been decommissioned**.

Set up your Okta MFA method and use it to sign-in. You'll be guided through the setup on-screen. Need more details or hit an issue? Please check the linked resources and then reach out to askGinnieMae@hud.gov.

RESOURCES

Resource	Purpose	Link
Quick Reference Cards (QRCs) on GinnieMae.gov	Step-by-step instructions for Okta MFA set up and sign in (Passkey and Okta Verify methods). The PIV Card method is available for Ginnie Mae employees only.	▪ QRC: Logging in to MGM with a Passkey ▪ QRC: Logging in to MGM with Okta Verify ▪ QRC: Linking MyGinnieMae Account in the Okta Verify Application ▪ QRC: Logging in to MGM with PIV Card for Ginnie Mae Employees
Modernization Initiatives Page of GinnieMae.gov	Overview and updates on Okta MFA for MyGinnieMae, along with links to additional relevant training resources.	Modernization Initiatives