Understanding the Results of the "Verify Role Assignment" Check

The "Verify Role Assignment" screen may display various messages indicating whether one or more factors have caused the overall validation to fail. The following contains a list of the messages that you may receive when performing the "Verify Role Assignment" check and describes the action(s) that must be taken to address the corresponding failed validation message(s), if any.

Message Received	Action to be Taken
Succeeded	No more action. Task is complete.
Userid is Active	No action required.
Userid is Not Active	User's GMEP login needs to be approved by a secondary SO.
Userid Does not Exist	Make sure the correct GMEP login ID was entered for the user.
SecurId Token Role is Active	No action required.
SecurId Token Role is Not Active	Ensure user has been given SecurID token role and has been approved by secondary SO.
SecurId Token Role is not found	SecurID Token Holder role has not been assigned to this User ID. Need to assign the role before it can become activated.
GNET Authorized Role is Active	No action required.
GNET Authorized Role is Not Active	Ensure user has been given Ginnie*NET* Authorized Signer role and has been approved by secondary SO.
GNET Authorized Role is not found	Ginnie*NET* Authorized Signer role has not been assigned to this User ID. Need to assign the role before it can become activated.
Organization is Active	No action required.
Organization is Not Active	Ensure you have entered the correct Company ID (Issuer or Document Custodian ID)
Organization is not found	Ensure you have entered the correct Company ID (Issuer or Document Custodian ID)
OrgID assignment is Active	No action required.
OrgID assignment is Not Active	The Company ID is assigned to this user but not yet approved by Security Officer. A Security Officer must approve the change
OrgID Not found on User Profile	The Company ID (Issuer ID or Document Custodian ID) entered is not associated with this user. First, ensure that you have entered the correct Company ID and User ID. If validation continues to fail after confirming the Company ID and User ID, ensure that an SO assigns this Company ID to this user's GMEP Profile. See Quick Reference Card IS-3 or DC-3, for Issuers or Document Custodians respectively.
OrgID setup for GNET Authorized Role and is Active	No action required.

OrgID setup for GNET Authorized Role and is Not Active	The Company ID entered above has been assigned to this user in the "Authorized GinnieNET Signer Role for Issuers" Screen in GMEP, but the assignment has not been approved. A Security Officer must approve the change.
OrgID Not setup for GNET Authorized Role	The Organization Company ID entered was not selected for this user in the "Authorized Ginnie*NET* Signer Role for Issuers" Screen. First, ensure that you have entered the correct Company ID and User ID. If validation continues to fail after confirming the Company ID and User ID, ensure that an SO assigns the relevant Company ID to this user on the "Authorized GinnieNET Signer Role for Issuers" Screen. See Step 9 in Quick Reference Cards IS-3 and DC-3 for Issuers and Document Custodians, respectively. Also, ensure that secondary SO approves the assignment.
User is Authorized Signer	No action required.
User is not Authorized Signer	Ensure user is listed on the form HUD 11702 and that the spelling of the user's name in the GMEP profile matches the user's name as listed in the form HUD 11702.
Authorized Signer for Subservicer	No action required.
Not an authorized signer for subservicer	This message will only appear if the user is not listed on the form HUD 11702 for the Company ID entered. This failed validation message indicates that, although the user belongs to an organization that is subservicing for the Company ID entered, the user is not listed as an authorized signer on the subservicer's form HUD 11702. Ensure user is listed on the Issuer or its subservicer's form HUD 11702 and that the spelling of the user's name in the GMEP profile matches the spelling of the name on the relevant form HUD 11702.
Not employed by organization subservicing for issuer	The User ID entered is not associated with relevant Issuer or Subservicer/Organization. Ensure that you have entered the correct User ID and Company ID.
Only Security officer can request information of another user	This message will only appear if the user performing the role verification is not a Security Officer. Users who are not Security Officers can only verify roles assigned to their own profile. Ensure that the user enters the User ID that has been assigned to that specific user.
Security officer not associated to account	This message will only appear if the user performing the role verification is a Security Officer. When this message appears the validation has failed because the Security Officer attempted to verify the role of a user that is not associated with the organization that employs the Security Officer (i.e. the User ID entered was not given by the Issuer or a Subservicer of that Issuer). Ensure you have entered the correct User ID and Company ID. If you need to add another Issuer ID to the list of organizations associated with the relevant Security Officer or user, please Contact Ginnie Mae Relationship services at (800) 234-4662.
Overall Validation Failed	Address the failed validation messages.