Special Outreach Call:
Education Summit and Modernization Updates

August 6, 2013

Agenda

- Education Summit

- Modernization Update

- Internet Browser

- RSA Token

- Ongoing Communication

- Survey

Education Summit Updates

- Concept: To create an opportunity to bring together all Ginnie Mae stakeholders (Issuers, document custodians, employees and contractors)

- The 5 day event will include
  - Meet and Greet opportunities with Ginnie Mae leadership and Account Executives
  - Workshops on Ginnie Mae Highlight Modernization Efforts
  - Training sessions
  - Focus Groups

- NEW date: November 18-22, 2013 in Washington DC
  - Days 1 and 2: All program participants (seasoned and new partners)
  - Days 3-5: Training for new business partners

	Day 1	Day 2	Day 3- 5
Opening General Session	Meet the Leadership	Business Partner Panel with FHA, VA, RD	Choose a training session
Session	Ginnie Mae Modernization	Pool Transfers	GinnieNET
Session	Policy Updates	Risk Updates and Scorecard	RFS Training
Session	Program Breakout Sessions: HBMS, Multifamily, Single Family and Document Custody	Monitoring Updates	Ginnie 101 and Compliance Training
Closing Session	Focus Groups: Meet the AEs GinnieNet Improvements Manual Changes Exeception Feedback	Closing Q &A	

Modernization

- Securitization Platform Updates

- Initial Release Scheduled for Q4-2013
  - Request Pool Numbers
  - Commitment Authority Request
  - Master Agreement Management
  - Pool Transfer System

- Additional information sessions and training to follow

Internet Browser

- As of October 16, 2013, support for users running the Ginnie Mae Enterprise Portal (GMEP)using Microsoft's Internet Explorer 7 will no longer be available.

- Beginning on October 16, Ginnie Mae will support GMEP running under the following browser versions:

  - Microsoft Internet Explorer 8   (For users on the Microsoft Windows XP Operating System)
  - Microsoft Internet Explorer 9   (For users on Microsoft Windows 7 Operating System) <– *Preferred platform going forward.*

- No other browser versions, including Microsoft Internet Explorer 10, Firefox, or Google Chrome, will be supported at this time.

- For users of the fingerprint device that is used for authentication in Ginnie*NET*, the scanner device will work with both Windows XP and Windows 7 and IE 8 and IE 9. However, at this time, the fingerprint scanning device will only work with the 32 bit versions of Windows 7 and IE 9.

Introducing RSA Tokens

- RSA Tokens will be used for the new functionality only

- Commitment Authority Request, Master Agreement Management, Pool Transfer System actions will require use of the token

- Security Officers are required to obtain tokens

- GinnieNET will continue to use fingerprint biometric device

- An APM outlining the next steps is forthcoming.

Ongoing Communication

- Host Modernization Outreach Calls once a month
  - September 12, 2013 at 3 pm - Note time change
  - October 10, 2013 at 2 pm
  - November 14, 2013 at 2 pm
  - December 12, 2013 at 2 pm

- Circulate Operational Updates as needed

- Do we have the right people?
  - Technology
  - Business

  - Send contacts to GinnieMaeDesk@deloitte.com

Q & A