January MyGinnieMae Full Release Kickoff Call

Ginnie Mae invites you to participate in its January MyGinnieMae Full Release Kickoff call. The call will take place on the following date and time:

- **January 14th, 2020 at 2:00 P.M. Eastern Time**

Objective: Ginnie Mae is initiating the full release of the MyGinnieMae portal on January 29, 2019. This meeting is designed to provide business partners with the required information to prepare for the arrival of the new portal and applications.

Target Audience: Ginnie Mae business partners, legacy system users and administrators (formerly known as Security Officers and Enrollment Administrators).

Agenda:
- System & Workflow Requirements
- Additional Tips & Resources
- Key Dates & Activities
- Q&A

In order to participate in this class, you will need:

- A computer with access to the internet
- Zoom client installed on a computer (see details below)
- A telephone

Zoom Installation Instructions:

Please note we are now using Zoom to host outreach web conferences. Please follow the instructions below to test your ability to connect prior to the meeting.

Web conference information is listed below. Please note that you will need the Zoom client installed on your computer in order to access the web conference. If you do not have this program installed, the free client version can be downloaded from Zoom's website. You can download and test the program by clicking the following link https://zoom.us/support/download. Once installed you can test the client here https://zoom.us/test. Click "Join" and follow the instructions on the screen to install and test the program. You can also click the "Join from Browser" option on the Test page if you are unable to install the software. Additional support information can be found here:

- How to Join a Meeting
- Frequently Asked Questions

To access the class, follow these instructions on the day and time listed above:

1. **Navigate to the following URL using a web browser and follow the instructions below to access the web meeting:**

Zoom Link

Web Conference Instructions: Please follow these steps.

1. Enter your registration details
2. Click Register/Join
3. If you are prompted for a password enter "GinnieMae"

Participants will be allowed to join the web conference 15 minutes prior to the start of the call.

Please note the program will ask you to install the free Zoom client if you have not done so prior to the meeting. Follow the instructions on your screen to install the client. You may need to turn off your popup blocker in order for the program to install correctly.

2. **Audio Instructions:**

Dial the following conference telephone number and enter the access code:

Conference Phone Number: +1-929-436-2866

Conference ID: Enter "139182101"

Alternatively, you can use your computer audio to join the meeting and listen there.

Troubleshooting

If you have any questions, please send an email to the Ginnie Mae Desk Mailbox (GinnieMaeDesk@deloitte.com).