



Single Family Virtual Issuer Training

Pooling Processes and Systems Training

October 18, 2021

SINGLE FAMILY VIRTUAL ISSUER TRAINING

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AGENDA

- 1 | Introduction**
- 2 | Path of the Pool**
- 3 | Prerequisites for Pooling**
- 4 | Ginnie Mae Website Information**

Path of the Pool

PATH OF THE POOL

Pool Submission, Processing, Issuance & Delivery Diagram

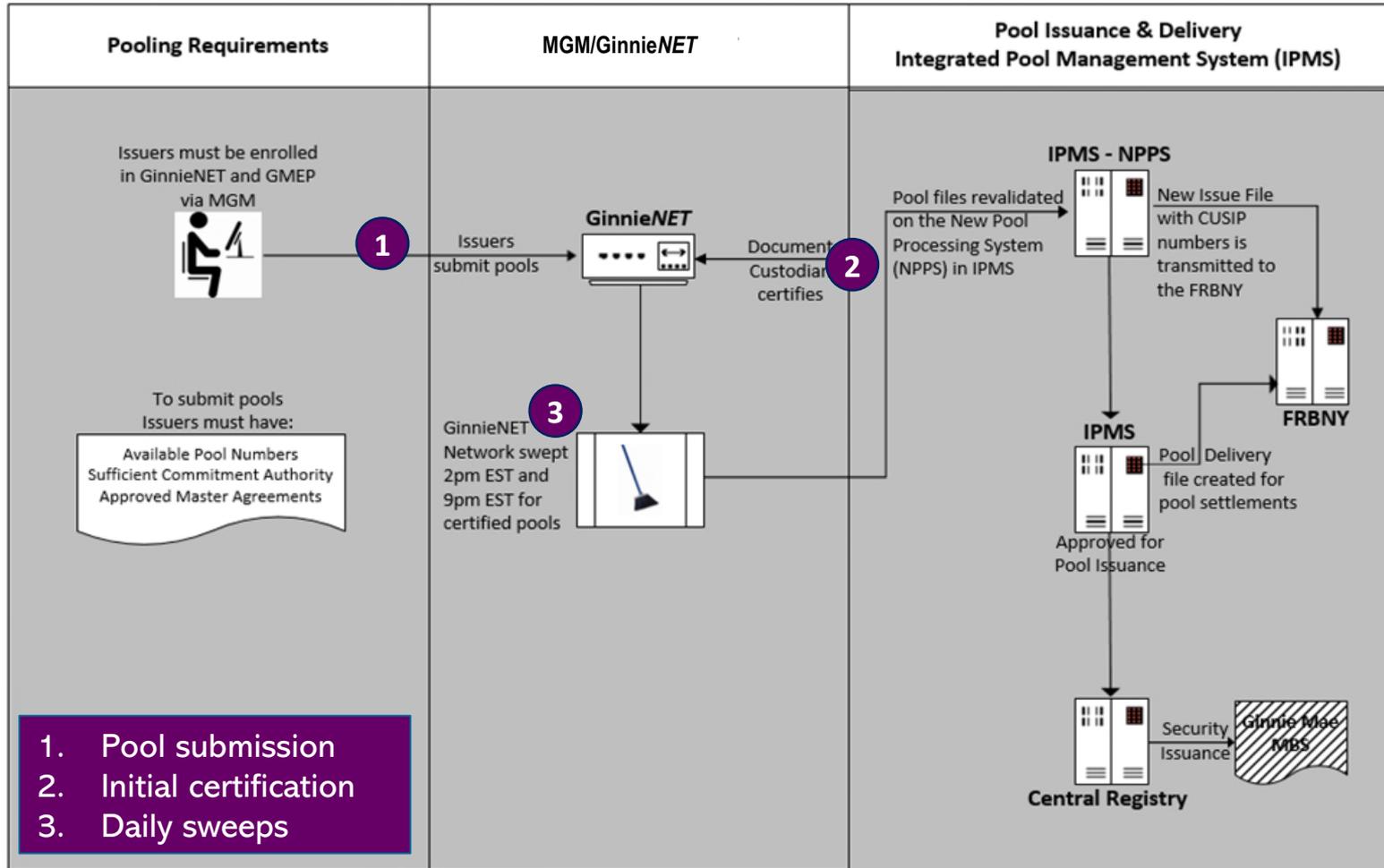
Pooling Timeline

Knowledge Check

PATH OF THE POOL

Pool Submission, Processing, Issuance & Delivery Diagram

Ginnie Mae Pool Processing Agent



PATH OF THE POOL

Initial Certification

GinnieNET network is swept twice each business day for processing and issuance of pools certified by the Document Custodian.

2:00 PM Sweep

Certified Pools/Loan Packages

Pools certified prior to 2:00 PM EST

Will be considered **1 Day Processing** and may be delivered for settlement the next business day.

9:00 PM Sweep

Certified Pools/Loan Packages

Pools certified *after* 2:00 PM EST

But *before* 9:00 PM EST

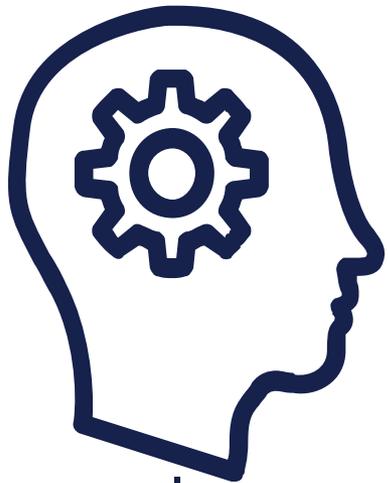
Will be considered **2 Day Processing** and may be delivered for settlement in two business days.

Deleting Pools After Certification

Contact Ginnie Mae Customer Support at 1-833-GNMA HELP / 1-833-466-2435. Pool(s) can only be deleted between the hours of 2:00 PM - 4:00 PM EST by the PPA.

Issuers have until 12 Noon to perform an Auto-Delete on GinnieNET. After 12 Noon but before 4:00 PM - EST, Issuers must contact Ginnie Mae Customer Support at 1-833-GNMA HELP / 1-833-466-2435 for assistance with deleting pool(s).

Knowledge Check



Polling Questions:

Prerequisites for Pooling

PREREQUISITES FOR POOLING

Enroll on MGM

Request SecurID Token

**Introduction to
MyGinnieMae (MGM) Portal**

Master Agreements

Commitment Management

Request Pool Numbers

Knowledge Check

PREREQUISITES FOR POOLING

Introduction to MGM Portal

MyGinnieMae is a single gateway to all Ginnie Mae's systems, applications, and resources, that boosts efficiency for our business partners. The portal provides enhanced security and a single entry-point to all approved applications for individual users, as well as a seamless user registration and access request process for both the user and the approving authority.

MyGinnieMae will eventually replace GMEP 1.0 and serve as a primary platform for extending information technology (IT) capabilities to the Ginnie Mae community. MyGinnieMae delivers security features which Ginnie Mae established.



Firefox



Chrome



Explorer



Access MyGinnieMae at <https://my.ginniemae.gov> using any of these web browsers.

[MyGinnieMae Organization Administrator Guide](#)

PREREQUISITES FOR POOLING

Introduction to MGM Portal – Roles & Responsibilities

Organization Administrators are privileged users who **control system access, assign functional roles, and perform other user management activities.** These individuals are responsible for ensuring that End Users at their respective organizations are provided the appropriate level of access for their business role with Ginnie Mae and for the maintenance of those user accounts. Formerly known as Security Officers and Enrollment Administrators.

User Type	Responsibility/Description
Operations Administrator	Operations Administrators have general oversight of the Portal. They can only provide final acknowledgement of access requests and cannot make any changes to end user accounts. This function is provided by BNYM Operations on behalf of Ginnie Mae, with Ginnie Mae information Security serving as the Super Administrator over the entire system.
Organization Administrator	Organization Administrators have the privilege to invite end users to register for a Portal account, approve user registration, initiate access request via functional role assignment to user and approve the access request within a single organization. Note: Separation of duties within the registration and access request workflows does not allow the Organization Administrator to initiate a registration and approve that same registration nor request access via functional role assignment and approve that same access request. A minimum of two Org Admins are required and it is recommended to have more than the minimum from an operational perspective.
End User	End Users are the various types of Ginnie Mae employees, business partners, and contractors who require access to the business applications and information within the Portal, including various self-service functions.

PREREQUISITES FOR POOLING

Introduction to MGM Portal – Roles & Responsibilities

End Users are provided access based on their business activities which are organized into meaningful access profiles called Functional Roles. Use of **Functional Roles ensure users have an appropriate level of access in relation to their job functions/responsibilities**, enforces the least privilege principle, and makes the account provisioning/de-provisioning actions easier for Organization Administrators. These roles are grouped and vary by type (Single Family, Multifamily, HECM, etc.).

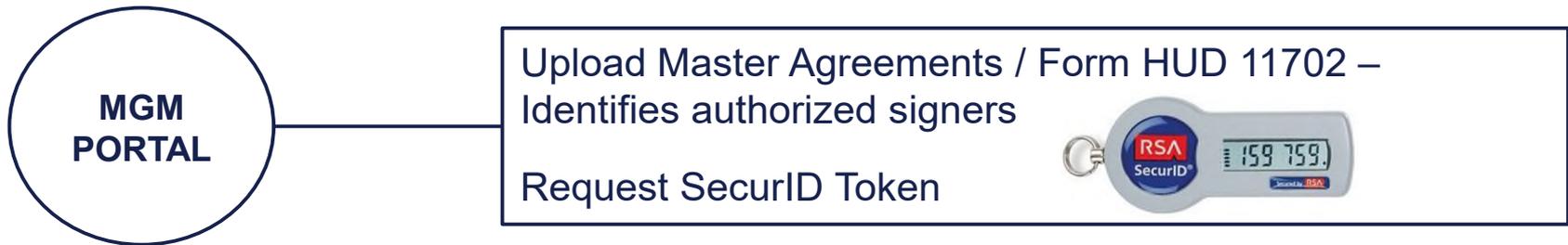
Role Name	Role Description
SF-Loan Delivery and Pooling Basic User	Upload/enter pool and loan information for delivery; verify availability of commitment authority; clear document deficiencies and pooling exceptions; access to prepare but not execute PIIT/TAI transactions.
SF-Loan Delivery and Pooling Authorized Signer	Only for HUD 11702 signatories. All rights of a Loan Delivery and Pooling Basic User, plus; authority to submit pools for issuance, request additional commitment authority and execute PIIT/TAI transactions
MF-Investor Reporting Basic User	Submit monthly pool and loan level accounting data; submit quarterly custodial account verification data; review monthly remittance information, review monthly reporting exception feedback and errors.
MF-Investor Reporting Authorized Signer	Only for HUD 11702 signatories. All rights of an Investor Reporting Basic User, plus; authority to certify the monthly pool and loan accounting report; submit edits needed to clear exception feedback and monthly reporting errors.
HECM-Compliance and Oversight User	Review portfolio servicing and investor reporting metrics and reports; oversee subservices performance when applicable.
SS-Investor Reporting Basic User	Submit monthly pool and loan level accounting data; submit quarterly custodial account verification data; review monthly remittance information, review monthly reporting exception feedback and errors

[MyGinnieMae End User Guide](#)

PREREQUISITES FOR POOLING

Introduction to MGM Portal – Issuer Responsibilities

- ✓ Enroll as user on the MyGinnieMae (MGM) Portal with functional roles that allow the upload of Master Agreements.
 - ✓ Form HUD 11702 – Identifies authorized signers.
- ✓ GinnieNET Access.
- ✓ Request sufficient Commitment Authority to guarantee MBS issuance.
- ✓ Obtain pool numbers.



[RSA SecurID Quick Reference Card](#)

[Government National Mortgage Association Systems Access Forms](#)

Appendix III-29(E)-Ginnie Mae Systems Access/RSA SecurID Token Request, Page 28

PREREQUISITES FOR POOLING

Introduction to MGM Portal – Portal Login Screen

GinnieMae Our Guaranty Matters **MyGinnieMae** [Login](#)

My Ginnie Mae Digitally Connects Each Member of the Ginnie Mae Community

Document Custodians Issuers Ginnie Mae Investors Servicers Subservicers PAUSE

MyGinnieMae.gov maintenance OTP delivered to a smart device My Ginnie Mae Community Modernization Effort

Welcome to MyGinnieMae, the new Ginnie Mae Enterprise Portal!
MyGinnieMae is a self-servicing portal that will provide a one-stop-shop for the Ginnie Mae business community. It offers advanced portal features that connects users, promotes collaboration, and shares organizational knowledge. This is the first release MyGinnieMae, which is being introduced with a controlled set of features and is made accessible to a selective set of users.

Doing Business with Ginnie Mae **Ginnie Mae's Role in Housing Finance** **Media Center**

PREREQUISITES FOR POOLING

Introduction to MGM Portal – Government Security Disclosure

Government Security Disclosure

You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

By using this information system, you understand and consent to the following:

1. You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system.
2. Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.
3. Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written, by your supervisor or any other official, except HUD or Ginnie Mae's Chief Information Officer.



Username

Password

[Forgot Password?](#)

[“Logging into MyGinnieMae” Quick Reference Card](#)

INTRODUCTION TO MGM PORTAL

Multi-Factor Authentication- One Time Password (OTP)



Multi-Factor Authentication

Please choose your preferred method

- One Time Pin through Email
- One Time Pin from Oracle Mobile Authenticator

OK

5

The screenshot shows an email titled "Ginnie Mae OTP Code" with the code 14124083 circled in red. Below the email is a login page with a "Multi-Factor Authentication" section. A red line connects the circled code in the email to the "One-Time PIN" input field on the login page, which is also circled in red. A purple circle with the number "6" is placed near the input field, and another purple circle with the number "7" is placed near the "LOGIN" button.

PREREQUISITES FOR POOLING

Introduction to MGM Portal – My Dashboard Landing Page

Inside MyGinnieMae, the **My Dashboard** screen will appear. My Dashboard is a landing page that has been tailored for different user types, to provide easier access to key information and applications.

The screenshot shows the MyGinnieMae My Dashboard landing page. At the top, the GinnieMae logo and 'MyGinnieMae' text are visible. A search icon, user profile 'Hello Vicky', and a notification bell with '1309' are in the top right. The 'My Dashboard' tab is highlighted with a red box. A large blue box on the left contains the message: 'System Unavailable From 6/28/2019 9:00 PM ET To 6/30/2019 8:00 PM ET'. To the right is a banner for 'UNDER MAINTENANCE' featuring a 3D character with a hard hat. Below the banner are five tiles: 'MyGinnieMae.gov maintenance', 'How to become a Ginnie Mae Issuer', 'Personalization', 'My Ginnie Mae Community', and 'My Messages'. The 'Inbox' section shows a summary of 'Messages' (1309 new), 'Tasks' (0 outstanding), and 'Events' (0 upcoming). Below this is a list of messages, including a 'New Pools Submission/Issuance Notice' and two calendar events. The 'Notes' section is currently empty. The 'Activity Feed' also shows 'No items to display'. At the bottom, there are sections for 'Commitment Authority' and 'Pool Numbers'.

Break

PREREQUISITES FOR POOLING

Accessing Master Agreements Management System (MAMS) via MGM

1. From any screen in the MGM portal, select the **Tools** dropdown at the top of the screen.
2. Then look for **MAMS** under **Applications**.

The screenshot shows the MGM portal interface. At the top right, there is a 'Tools' dropdown menu highlighted with a red box. Below it, the 'Applications' section is visible, with 'MAMS' highlighted in a red box. The 'Applications' section is divided into three columns: 'Applications', 'Other Applications', and 'Bookmarks'. The 'Applications' column lists RFS, eNOTE, IPMS, PTS, MAMS, RPN, CM, and Verify Role Assignment. The 'Other Applications' column lists GinnieNET, GEMS, IRD, and PDD Validation Tool. The 'Bookmarks' column lists AllRegs, eMBS, FHA Website, Ginnie Mae, HUD Locator, MBA, MBS - GA, MBS Guide, RH, VALERI, Bloomberg, FHA Connection, Fitchratings, HUD, Issuer Calendar, MBS - DD, MBS - MDS, Pay.gov, and VA - HUD.

3. Select **MASTER AGREEMENTS**.

The screenshot shows the GinnieMae Enterprise Portal. The 'MASTER AGREEMENTS' tab is highlighted with a red box. The page displays a search form for Issuer Number and Issuer Name, and a table of Master Agreements. The table has columns for Issuer Number, Issuer Name, Issuer Status, Participation Agent Status, and Subservicer Status. The first row shows Issuer Number 1500, Issuer Name CB FEDERAL CREDIT UNION, Issuer Status Complete, Participation Agent Status N/A, and Subservicer Status N/A.

PREREQUISITES FOR POOLING

Introduction to MGM Portal – Master Agreements Requirements

Ginnie Mae Issuers must complete an **initial Master Agreement submission** to be eligible to issue Ginnie Mae pools. Issuers are required to **submit a complete set of Master Agreements** which consists of the forms listed in the table below.

Detailed information about each required Master Agreement is provided in the [Master Agreements Management System \(MAMS\) Guide](#)

Form Number	Form Name	Page #
Form HUD 11702	Resolution of Board of Directors and Certificate of Authorized Signatures	Page 11
Form HUD 11703-II	Master Agreement for Participation Accounting	Page 12
Form HUD 11707	Master Servicing Agreement	Page 13
Form HUD 11709	Master Agreement for Servicer's P&I Custodial Account	Page 14
Form HUD 11709-A	ACH Debit Authorization (Does not Require Renewal)	Page 15
Form HUD 11715	Master Custodial Agreement	Page 16
Form HUD 11720	Master Agreement for Servicer's Escrow Custodial Account	Page 17

The screenshot displays the MAMS portal interface for creating a form. The form title is 'HUD-11703 II - MASTER AGREEMENT FOR PARTICIPATION ACCOUNTING'. The form includes the following fields and options:

- Issuer Number/Name: 2001, Bank A
- Document Date: 09/04/2013
- Signed by: [Redacted]
- Title: [Redacted]
- Consideration: 123

Below the form, there are radio buttons for 'Serviced By' with 'Participation Agent' selected. Under 'Participation Agent Details', the following information is visible:

- Issuer Number/Name: 2002, Mortgage Bank
- Entity Type: LLC
- Address: 77 Wood Ave
- City/State/Zip: Edison, New Jersey, 08820
- Signed by: [Redacted]
- Title: [Redacted]

At the bottom of the form, there are buttons for 'View as HUD PDF', 'Save as Draft', 'Save for Submission', 'Delete', and 'Cancel'.

PREREQUISITES FOR POOLING

Master Agreement Management System (MAMS)

Ginnie Mae Issuers are responsible for **initiating the documentation required to complete the Master Agreements Submission process**. Details about the forms and processes required to complete the submission process are provided in:

[Master Agreements Management System \(MAMS\) Guide](#)

In addition:

The [MAMS Quick Reference Card](#) provides procedures and information for the topics listed below.

- Create a Form
- Print Agreements
- Upload/Import Completed Forms
- Search/View Forms
- Submission Center



LOG IN TO MASTER AGREEMENTS (MAMS)
Log in to GMEP at www.eginniemae.net.

ENTERPRISE PORTAL

1. From the Home screen, click IPMS and select **Master Agreements**.
The **Master Agreements Summary** screen is displayed. This is the primary navigation screen providing the following functions:

CREATE A FORM

2. Select the Issuer Number and the related information is displayed.

3. Click **Create Form** from the **Master Agreements Summary** screen.

4. Select HUD-11702 from the drop-down menu and click **Go**.
This is the first form to be created and must be approved before other forms can be submitted.
Following approval, select forms from the drop-down menu.

PREREQUISITES FOR POOLING

When and How to Update Master Agreements



On an **annual basis** Issuers must **recertify their eligibility** by completing the **renewal process**.

Ginnie Mae requires the **recertification of Master Agreements** annually between:

October 1 – December 31.

Important to **start recertification process** as early as **October 1** to **reduce year-end spike** in volumes.

If an Issuer **does not complete their recertification** within the renewal period they will **not be eligible to issue Ginnie Mae pools** and will have to **repeat the initial submission process**.

PREREQUISITES FOR POOLING

Accessing Commitment Management (CM) via MGM

1. From any screen in the MGM portal, select the **Tools** dropdown at the top of the screen.
2. Then look for **CM** under **Applications**.

The screenshot shows the MGM portal interface. At the top right, there are navigation links for 'Communities', 'Tools', and 'Knowledge Center'. The 'Tools' dropdown menu is open, showing a list of applications. Under the 'Applications' section, 'CM' is highlighted with a red box. Other applications listed include RFS, eNOTE, IPMS, PTS, MAMS, RPN, and Verify Role Assignment. The 'Bookmarks' section includes AllRegs, eMBS, FHA Website, Ginnie Mae, HUD Locator, MBA, MBS - GA, MBS Guide, RH, VALERI, Bloomberg, FHA Connection, Fitchratings, HUD, Issuer Calendar, MBS - DD, MBS - MDS, Pay.gov, and VA - HUD.

3. Select **COMMITMENT MANAGEMENT**.

The screenshot shows the 'COMMITMENT MANAGEMENT' screen in the MGM portal. The 'COMMITMENT MANAGEMENT' tab is highlighted with a red box. The screen displays a table of commitment data for NAVY FEDERAL CREDIT UNION. The table has columns for Issuer Number, Issuer Name, Program Type, Request Number, Available Amount, Amount Requested, Amount Approved, Requested by, Requested Date, Approval Date, Expiration Date, and Status. A single row of data is shown, with the status 'Approved'.

Issuer Number	Issuer Name	Program Type	Request Number	Available Amount	Amount Requested	Amount Approved	Requested by	Requested Date	Approval Date	Expiration Date	Status
2272	NAVY FEDERAL CREDIT UNION	SL-Single Family	40008611	\$200,000,000.00	\$200,000,000.00	\$200,000,000.00	Daniel Chan	06/10/2019	06/13/2019	06/30/2020	Approved

PREREQUISITES FOR POOLING

Commitment Authority (CA) Requests



An Issuer must comply with Ginnie Mae's eligibility requirements and have **sufficient Commitment Authority available** to successfully issue Ginnie Mae securities.

Commitment Authority allows an Issuer to **issue up to an authorized dollar amount of securities** and constitutes a commitment line balance.

The **Commitment Management (CM) Application** replaces the manual submission of documents, submission of fees via www.pay.gov and provides an Issuer with an automated method to:

- Submit requests** for Commitment Authority
- Confirm** the associated commitment fee
- Proactively monitor** their Commitment Authority balance and request status
- Submit payment instructions** for ACH debit of commitment fees
- Request** reports



PREREQUISITES FOR POOLING

Commitment Management Application

An Issuer must comply with Ginnie Mae's eligibility requirements and **have sufficient Commitment Authority available** to successfully issue Ginnie Mae securities. Commitment Authority allows an Issuer to **issue up to an authorized dollar amount of securities** and constitutes a commitment line balance.

The Commitment Management (CM) Application replaces the manual submission of documents, submission of fees via www.pay.gov, and provides an Issuer with automated methods for the following procedures.

[Commitment Management Application Issuer Guide](#)

Procedure	Page #'s
Submit requests for Commitment Authority	Pages 6 – 10
Confirm the associated Commitment Fee	Page 12
Proactively monitor their Commitment Authority balance and request status	Pages 14, 27
Submit payment instructions for ACH debit of commitment fees	Page 10
Request reports	Pages 18 - 21



PREREQUISITES FOR POOLING

Commitment Management Application Information

The [Commitment Management Quick Reference Card](#) provides procedures and necessary information for:

- Commitment Management (CM) Summary Screen
- View Submitted Requests
- Run Reports



LOG IN TO COMMITMENT MANAGEMENT

Log in to GMEP at www.eginniemae.net.

1

1. From the Home screen, click **IPMS** and select **Commitment Management**.
The **Commitment Management (CM) Summary** screen is displayed. This is the primary navigation screen.

COMMITMENT MANAGEMENT (CM) SUMMARY SCREEN

From the CM Summary screen, you can:

- Request Commitment Authority
- View approved Commitment Authority requests

Request Commitment Authority

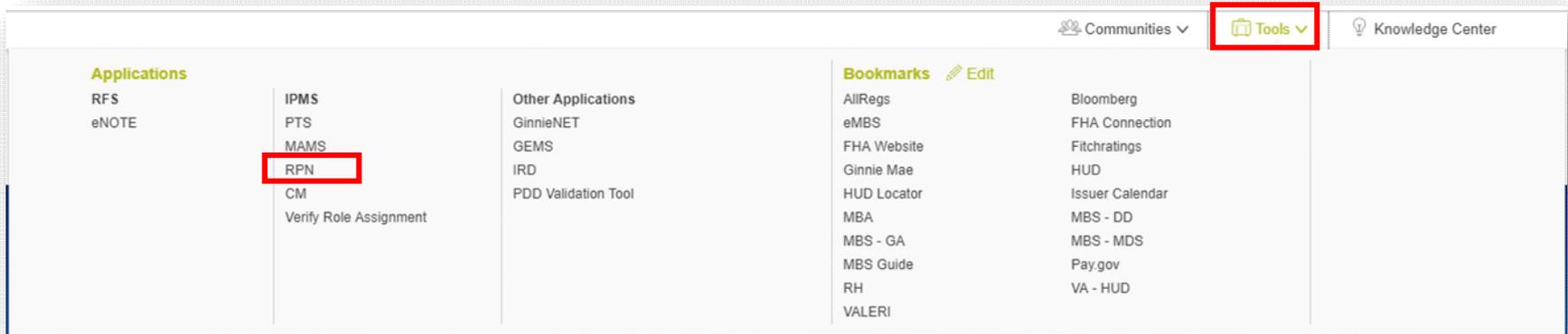
2. Select Issuer Number or Name from the drop-down menu.
3. Click **Go** to proceed.
4. Select the button next to the Issuer.
5. Click **Request Commitment**.

The **Request Commitment Authority** screen is displayed.

PREREQUISITES FOR POOLING

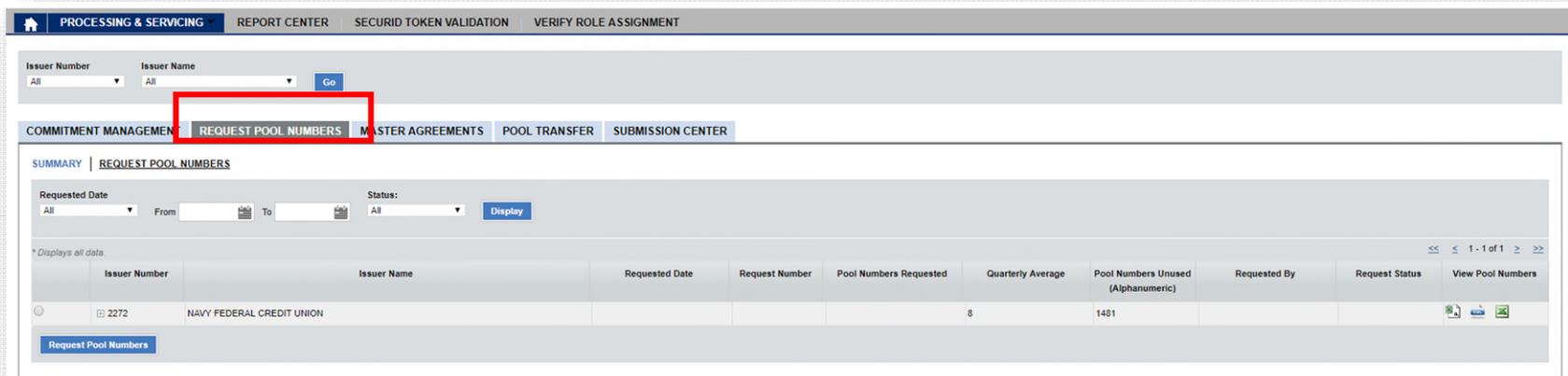
Accessing Request Pool Numbers (RPN) via MGM

1. From any screen in the MGM portal, select the **Tools** dropdown at the top of the screen.
2. Then look for **RPN** under **Applications**.



The screenshot shows the MGM portal interface. At the top right, there is a navigation bar with 'Communities', 'Tools', and 'Knowledge Center'. The 'Tools' dropdown is highlighted with a red box. Below the navigation bar, there are three main sections: 'Applications', 'Bookmarks', and 'Other Applications'. Under 'Applications', the 'RPN' option is highlighted with a red box. The 'Bookmarks' section includes links like 'AllRegs', 'eMBS', 'FHA Website', 'Ginnie Mae', 'HUD Locator', 'MBA', 'MBS - GA', 'MBS Guide', 'RH', and 'VALERI'. The 'Other Applications' section includes 'GinnieNET', 'GEMS', 'IRD', and 'PDD Validation Tool'.

3. Select **REQUEST POOL NUMBERS**.



The screenshot shows the 'REQUEST POOL NUMBERS' page in the MGM portal. The page has a navigation bar with 'PROCESSING & SERVICING', 'REPORT CENTER', 'SECURID TOKEN VALIDATION', and 'VERIFY ROLE ASSIGNMENT'. Below the navigation bar, there is a search bar for 'Issuer Number' and 'Issuer Name'. The 'REQUEST POOL NUMBERS' tab is highlighted with a red box. Below the search bar, there is a 'SUMMARY' section with filters for 'Requested Date' and 'Status'. The main content area is a table with the following columns: Issuer Number, Issuer Name, Requested Date, Request Number, Pool Numbers Requested, Quarterly Average, Pool Numbers Unused (Alphanumeric), Requested By, Request Status, and View Pool Numbers. The table contains one row with the following data: Issuer Number: 2272, Issuer Name: NAVY FEDERAL CREDIT UNION, Requested Date: (empty), Request Number: (empty), Pool Numbers Requested: 8, Quarterly Average: (empty), Pool Numbers Unused (Alphanumeric): 1481, Requested By: (empty), Request Status: (empty), and View Pool Numbers: (empty). There is a 'Request Pool Numbers' button at the bottom left of the table.

PREREQUISITES FOR POOLING

Request Pool Numbers (RPN) Information

Request Pool Numbers (RPN) is an application that Ginnie Mae Issuers use to request pool numbers. It replaces the current paper form HUD 11700 Letter of Transmittal for Commitment Authority and/or Pool Numbers.

In the Request Pool Numbers (RPN) application, Issuers have the ability to perform the following procedures.

[Request Pool Numbers Application Issuer Guide](#)



Procedure	Page #'s
Enter requests for pool numbers	Pages 9 – 10
View available pool numbers queue	Page 31
Submit override requests to Ginnie Mae Account Executives for additional pool numbers	Page 14
View status reports	Page 33
Request and download reports	Page 26
Receive real-time approval of requests	Page 32

PREREQUISITES FOR POOLING

Request Pool Numbers (RPN) Information (continued)

The [Request Pool Numbers Quick Reference Card](#) provides procedures and necessary information for:

- RPN Summary Screen
- Request Pool Numbers
- Download Number Requests
- View Status of Pool Numbers
- Run Reports

GinnieMae Our Guaranty Matters
Issuer's Approved Pool Numbers
Refresh Date : 9/19/2019
Refresh Time : 11:45:49 AM
Refresh By : Tak Lee

Year: 2019
Month: July 2019

Issuer Number	Issuer Name	Pool Assignment Request Date	Pool Assignment Date	Pool Numbers
3153	PRUDENTIAL HUNTOON PAIGE ASSOCIATES, LLC.	07/19/2019 18:05:01 PM	07/19/2019 18:06:38 PM	BZ3033
				BZ3032
				BZ3031
				BZ3030
				BZ3029
				BZ3028
				BZ3027
				BZ3026
				BZ3025
				BZ3024
				BZ3023
				BZ3022
				BZ3021
				BZ3020
				BZ3019
				BZ3018
				BZ3017
				BZ3016
				BZ3015
				BZ3014
				BZ3013
				BZ3012
				BZ3011
				BZ3010
				BZ3000

Issuer's Approved Pool Numbers Page: 1 of 48

PREREQUISITES FOR POOLING

Pre-Pool Submission Issuer Requirements

GMEP Pooling Pre-Requisites



Ensure there are **Assigned Pool Numbers**

- Check your Available Pool Numbers on Request Pool Numbers.

Ensure there is **adequate Commitment Authority**

- Check Commitment Management

Ensure there are **completed Master Agreements on File**

- Check Master Agreements Management System.
- Complete Form HUD 11709A – ACH Debit Authorization Form

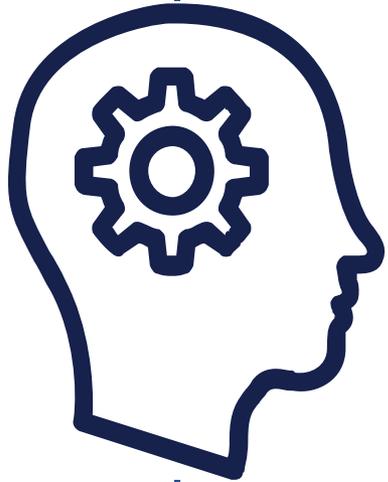
PREREQUISITES FOR POOLING

System Demonstration

- Create a new Form/Entry for:
 - Master Agreements (11702)
 - Commitment Management
 - Request Pool Numbers

PREREQUISITES FOR POOLING

Knowledge Check



Polling Questions:

Ginnie Mae Website Information

GINNIE MAE WEBSITE INFORMATION

Ginnie Mae Website Information

Pool Dates Calendar

The below calendar contains reporting deadlines and events specific to issuers. Hovering over an event will provide more detail. Clicking the arrow next to the month and year will allow deadlines and events in the past and future, by month.

June 2021						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	30 Federal Holiday	31	1	2 Deadline for Issuance, SPV	3 Final Paper Submission (SPV)	4 Final Paper Submission (SPV)
4	5	6 Final Paper Submission (SPV)	7 Final Paper Submission (SPV)	8 Final Paper Submission (SPV)	9 Final Paper Submission (SPV)	10 Final Paper Submission (SPV)
11	12 Deadline for Issuance, SPV	13 Final Paper Submission (SPV)	14 Final Paper Submission (SPV)	15 Final Paper Submission (SPV)	16 Final Paper Submission (SPV)	17 Final Paper Submission (SPV)
18	19 Deadline for Issuance, SPV	20 Final Paper Submission (SPV)	21 Final Paper Submission (SPV)	22 Final Paper Submission (SPV)	23 Final Paper Submission (SPV)	24 Final Paper Submission (SPV)
25	26 Final Paper Submission (SPV)	27 Final Paper Submission (SPV)	28 Final Paper Submission (SPV)	29 Final Paper Submission (SPV)	30 Final Paper Submission (SPV)	1 Final Paper Submission (SPV)
2	3	4	5	6	7	8

SINGLE FAMILY VIRTUAL ISSUER QUESTIONS & ANSWERS



Resources

RESOURCES

Manuals, QRCs, FAQs

MyGinnieMae Organization Administrator Guide

https://www.ginniemae.gov/issuers/issuer_training/Documents/mgm_orgadmin_userguide_102018.pdf

MyGinnieMae End User Guide

https://www.ginniemae.gov/issuers/issuer_training/Documents/%E2%80%8Cmyginniemae_end_user_guide.pdf

Master Agreements Management System (MAMS) Guide

https://www.ginniemae.gov/issuers/issuer_training/Documents/Master_Agreements_Management_System.pdf

Commitment Management Application Issuer Guide

https://ginniemae.gov/issuers/issuer_training/Documents/Commitment_Management_Application.pdf

Request Pool Numbers Application Issuer Guide

https://ginniemae.gov/issuers/issuer_training/Documents/Request_Pool_Numbers_Application.pdf

Government National Mortgage Association Systems Access Forms

https://ginniemae.gov/issuers/program_guidelines/MBSGuideAppendicesLib/Appendix_III-29.pdf

RESOURCES

Manuals, QRCs, FAQs (continued)

MyGinnieMae Quick Reference Card

https://www.ginniemae.gov/issuers/issuer_training/Documents/myginniemae_login_qrc.pdf

Master Agreements Quick Reference Card.

https://www.ginniemae.gov/issuers/issuer_training/Documents/Master_Agreements_QRC.pdf

Commitment Management Quick Reference Card.

https://www.ginniemae.gov/issuers/issuer_training/Documents/Commitment_Management_QRC.pdf

Request Pool Numbers Quick Reference Card

https://www.ginniemae.gov/issuers/issuer_training/Documents/Request_Pool_Numbers_QRC.pdf

RSA SecurID Quick Reference Card

https://ginniemae.gov/issuers/issuer_training/Documents/RSA_QRC.pdf