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GINNIE MAE NOTES AND NEWS is published by Ginnie Mae's Office of Issuer & Portfolio Management. For more information, please contact your Account Executive directly or at 202-708-1535.

*This publication will be used periodically to provide reminders or further information about Ginnie Mae programs, as well as notifications of upcoming training events or conference calls of interest to Issuers. Please note, APMs (All Participant Memoranda) will continue to be the formal communication device used to announce and implement official policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) Programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact your Account Executive directly.*

[www.ginniemae.gov](http://www.ginniemae.gov)

## Issuer Operational Performance Profile Enhancements Overview

In the coming weeks, Ginnie Mae will release several enhancements to its Issuer Operational Performance Profile (IOPP) tool. The enhancements will allow Issuers to compare their performance against Ginnie Mae's expectations and relative to the performance of similar Issuers; increase transparency into scoring; and improve report readability. The enhancements, and their impacts to IOPP report pages, are summarized in the table below:

Enhancement Item	IOPP Enhancement Description	Summary Page	Operational Page	Default Page
<b>New Metrics in Scoring</b>	IOPP reports will include three new metrics in the scoring algorithm: <ul style="list-style-type: none"> <li><b>Early Buyouts:</b> The percentage of buyouts related to payoffs, loan substitutions, and other reasons compared to issuance activity over the past 6 months (SF Only)</li> <li><b>New Issuance Data Quality:</b> The percentage of instances flagged for exceeding data quality thresholds of new issuances as a percentage of loans issued over the past 6 months (SF Only)</li> <li><b>Late Pool Re-certifications:</b> Multifamily pools past due for re-certification following a servicing or document custodian transfer (MF Only)</li> </ul>	✓	✓	✓
<b>Access Metric Details</b>	IOPP will allow Issuers to access intermediate values behind metric calculations using hyperlinks on the Summary, Operational, and Default reports	✓	✓	✓
<b>Treatment of Null Metrics</b>	IOPP reports will display metrics with null values using a Tier = "N/A" as appropriate. Any metrics assigned an "N/A" Tier will not be included in the Overall scoring	✓	✓	✓
<b>Ultimate Parent Relationships</b>	IOPP reports will be displayed at the Issuer level, as opposed to the Ultimate Parent level	✓	✓	✓
<b>Hide Pending Metrics</b>	IOPP reports will hide metrics that are pending due to data unavailability	✓		✓
<b>Additional Peer Groups</b>	IOPP scoring will incorporate additional peer groups to include depository and non-depository classifications for relative scoring	✓	✓	✓
<b>Absolute Tier Assignments</b>	IOPP tiers will be determined based on absolute thresholds set by Ginnie Mae for each metric	✓	✓	✓
<b>Shorten Timeframes</b>	Several IOPP operational metrics will have a reduced timeframe to aggregate over the past 3 or 6 months, depending on the metric	✓	✓	
<b>Overall Changes to Navigation and Display</b>	IOPP reports will be displayed in a new format that uses page filters and report tabs instead of toggles to improve performance and flexibility	✓	✓	✓

Following the Outreach call, Ginnie Mae will post the updated training materials and updated IOPP User Manual that reflect all changes to the tool on its website at:

[https://www.ginniemae.gov/issuers/issuer\\_tools/Pages/iopp.aspx](https://www.ginniemae.gov/issuers/issuer_tools/Pages/iopp.aspx)

If you have any questions regarding the IOPP tool, please email us at:

[GinnieMaeIOPPTool@hud.gov](mailto:GinnieMaeIOPPTool@hud.gov)

Ginnie Mae will be hosting an Issuer Outreach Call regarding these enhancements Tuesday May 23rd at 2:00 PM EDT. Instructions for joining the call are located at:

[https://www.ginniemae.gov/issuers/issuer\\_training/Documents/issuer\\_outreach\\_call\\_20170523.pdf](https://www.ginniemae.gov/issuers/issuer_training/Documents/issuer_outreach_call_20170523.pdf)